

Customer Satisfaction Survey Results 2007-2008

Click on the links below to see the customer satisfaction survey results.

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Summary of Results 1996-2008:

[Overall Service Provided by Health and Safety Service](#)
[Overall Service Provided by Food Service](#)

Service Request: (29.9% response rate)

[Amount of time it took to get the service](#)
[How satisfied were you with the accessibility of the service](#)
[Quality of service delivery](#)
[Treated fairly](#)
[Informed of everything that had to be done to get the service](#)
[Staff went the extra mile to make sure I got what I needed](#)
[Staff were knowledgeable and competent](#)
[Waited a reasonable amount of time at the service location](#)
[How satisfied were you with the service you received?](#)

Health and Safety Inspections: (44.8% response rate)

[Courteousness and Politeness of Officer](#)
[Helpfulness of Officer](#)
[Explanation of Purpose of Visit](#)
[Officers Response to Your Questions](#)
[Clear Explanation Given of Anything You Were Required to do](#)
[Written Communications Were Clear to Understand](#)
[The Overall Service Provided](#)

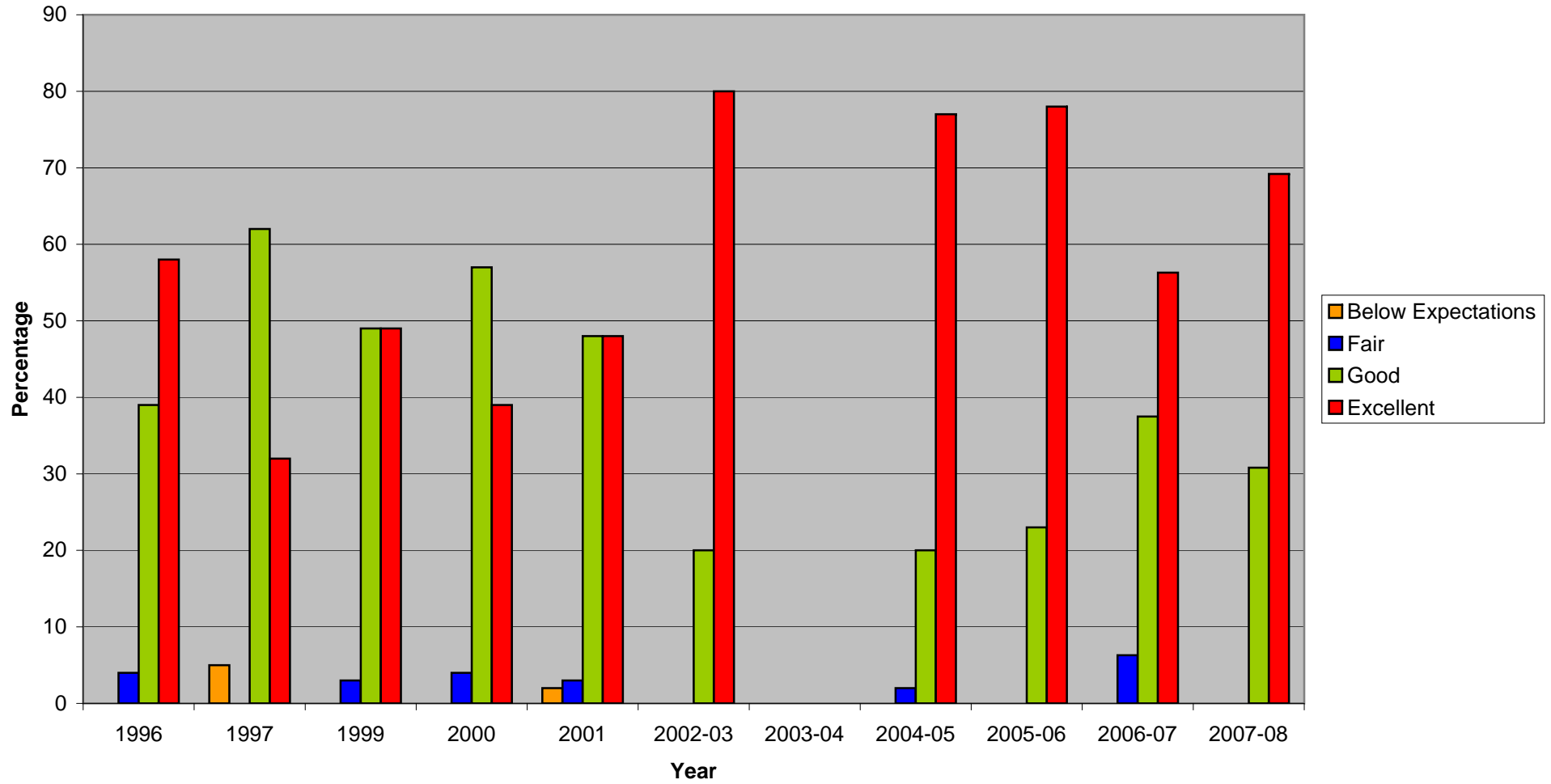
Food Safety Inspections: (48.9% response rate)

[Courteousness and Politeness of Officer](#)
[Helpfulness of Officer](#)
[Explanation of Purpose of Visit](#)
[Officers Response to Your Questions](#)
[Clear Explanation Given of Anything You Were Required to do](#)
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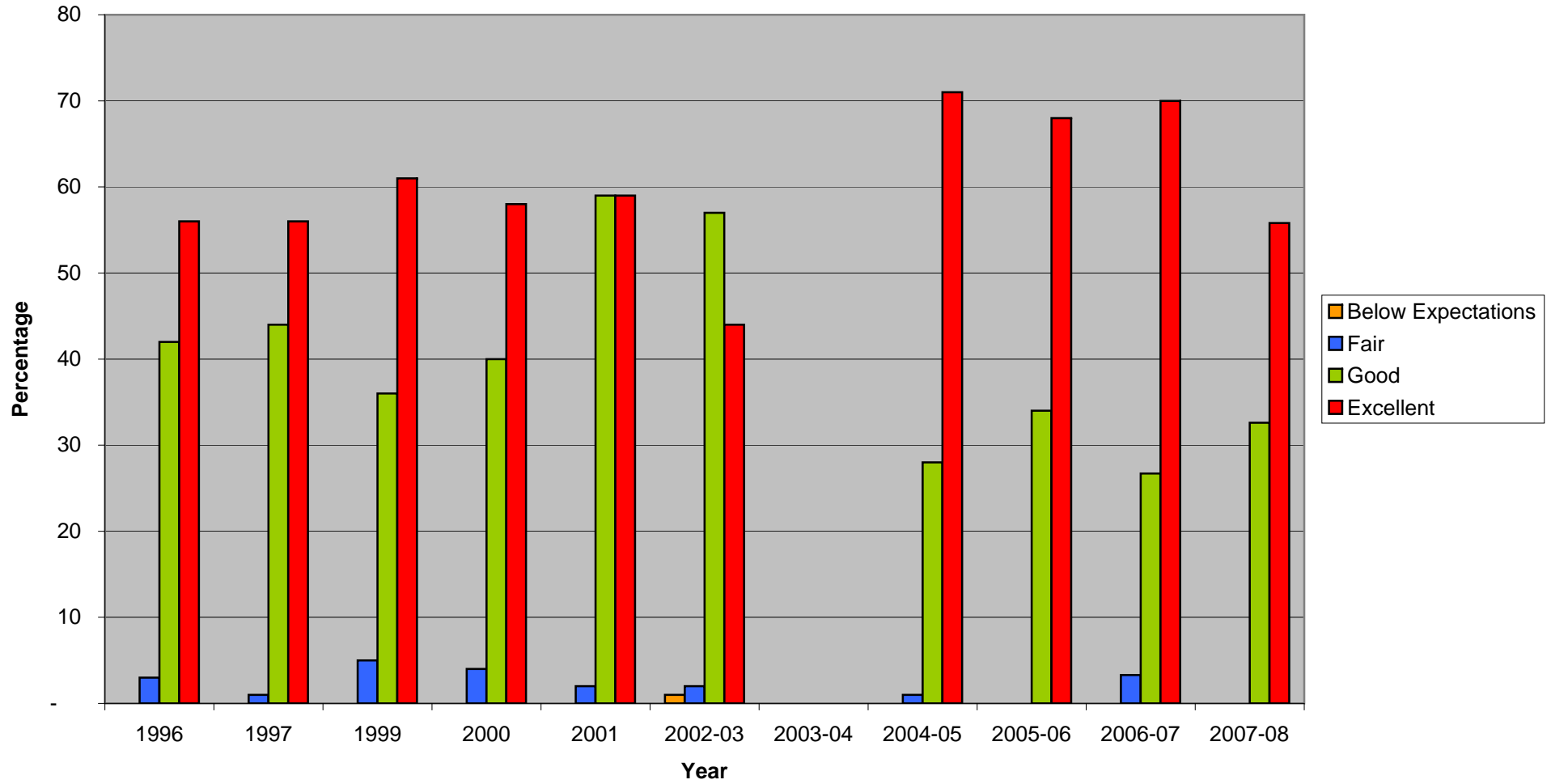
Contractor Inspections: (38.5% response rate)

[Courteousness and Politeness of Officer](#)
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[Clear Explanation Given of Anything You Were Required to do](#)
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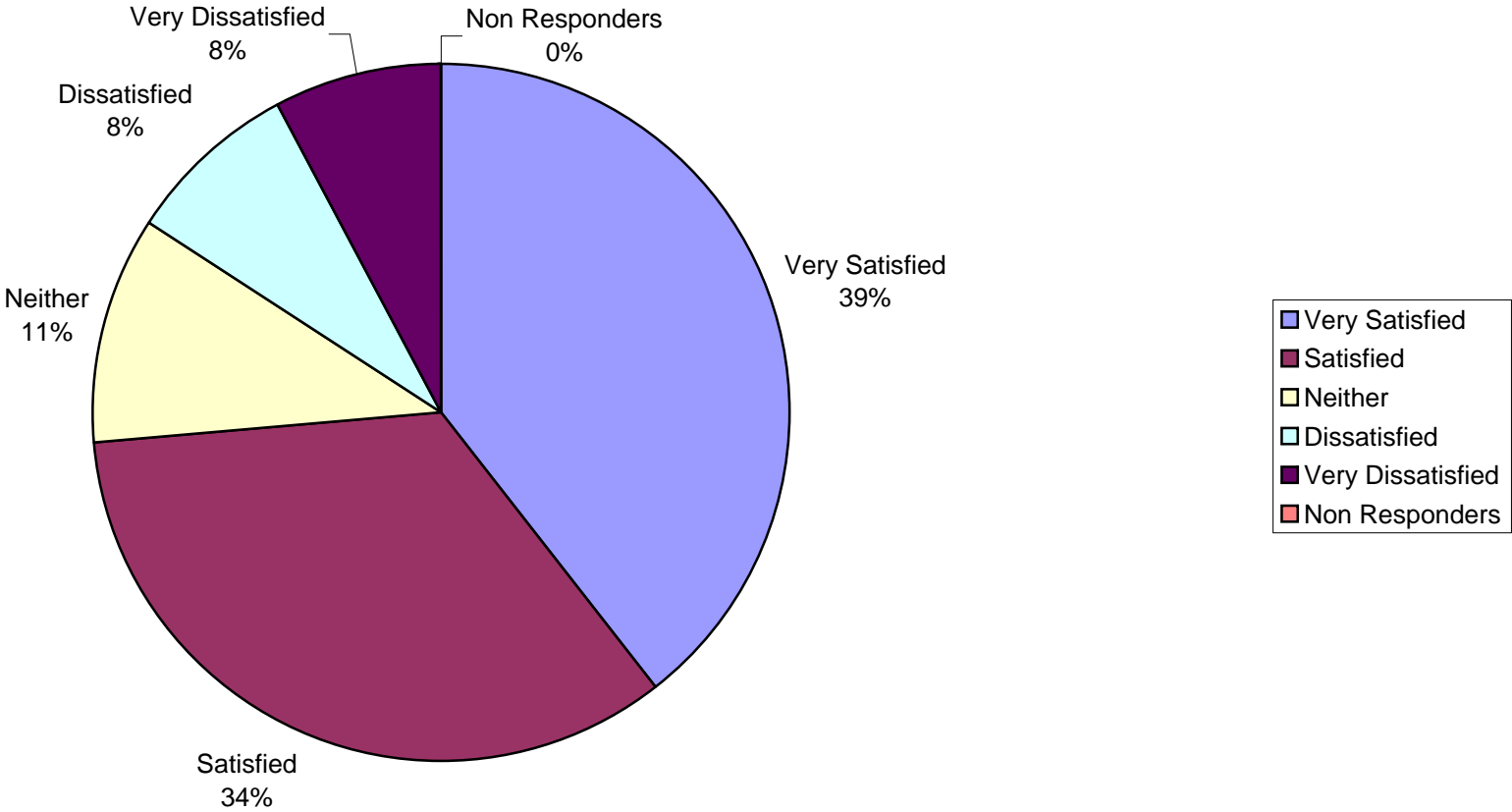
Customer Satisfaction survey results Overall service provided by Health and Safety Service 1996 to 2008



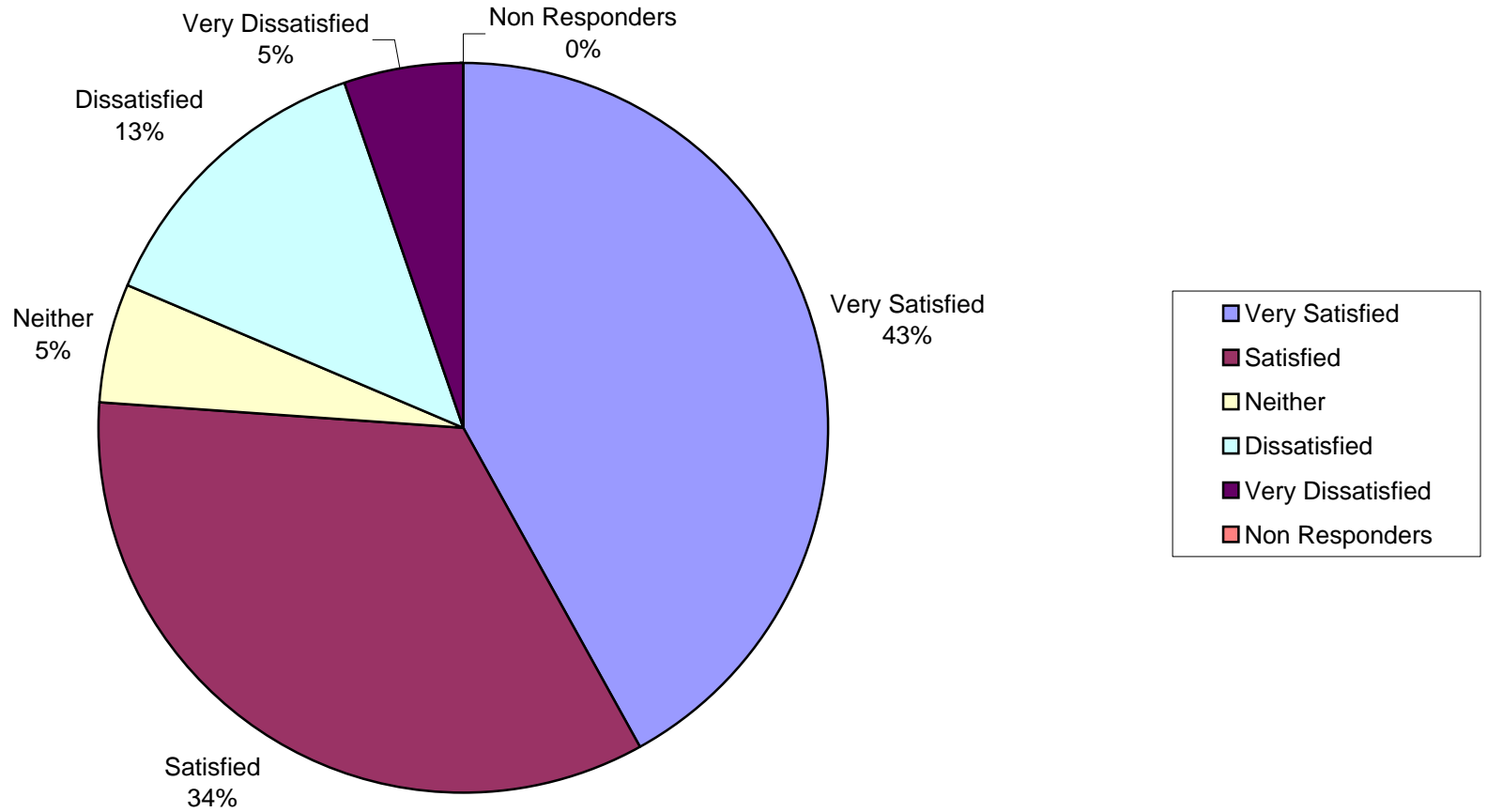
Customer Satisfaction Survey Results - Overall Service Provided by Food Service 1996-2008



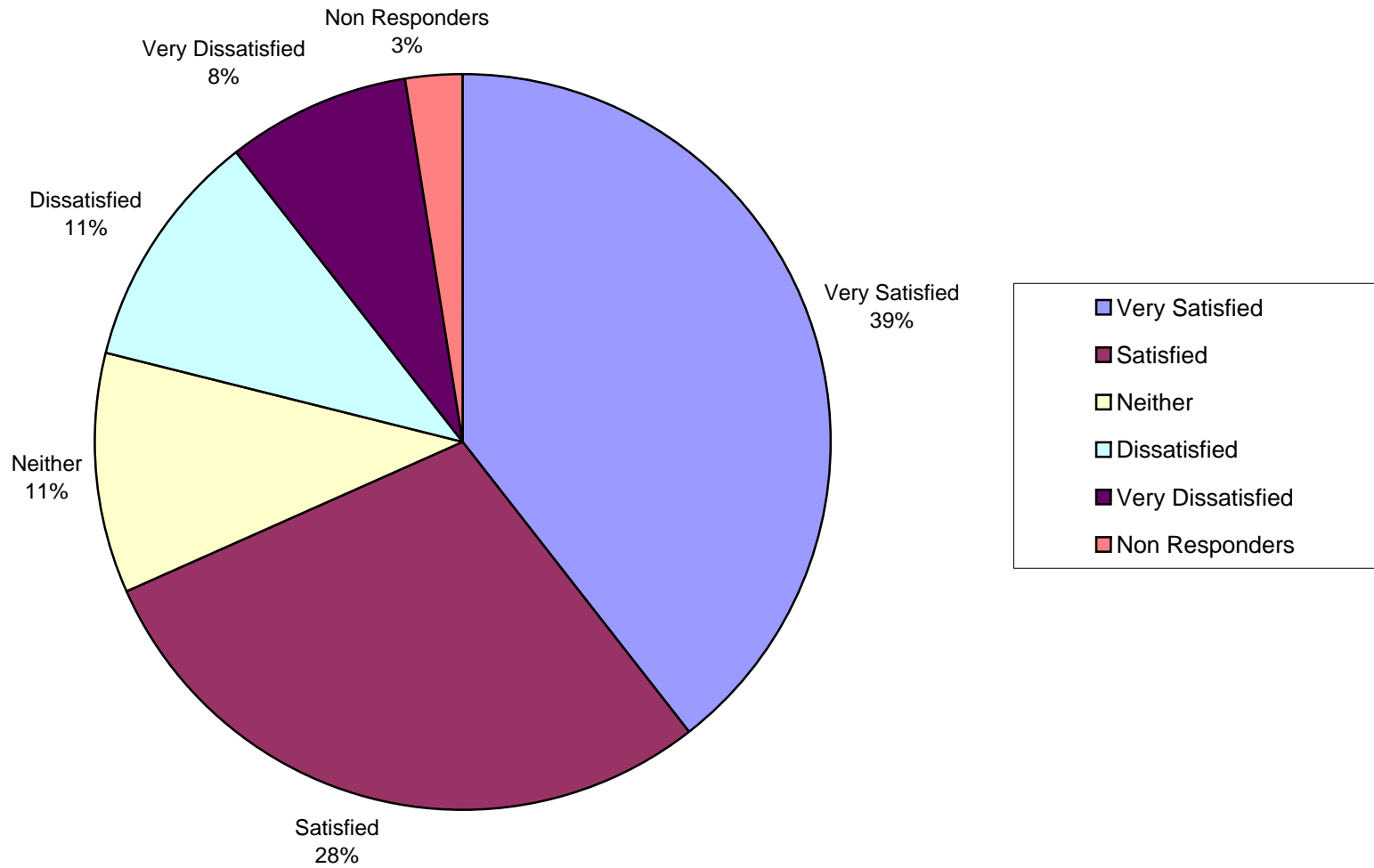
Service Requests: Amount of time it took to get the service



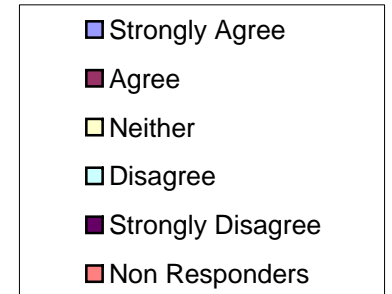
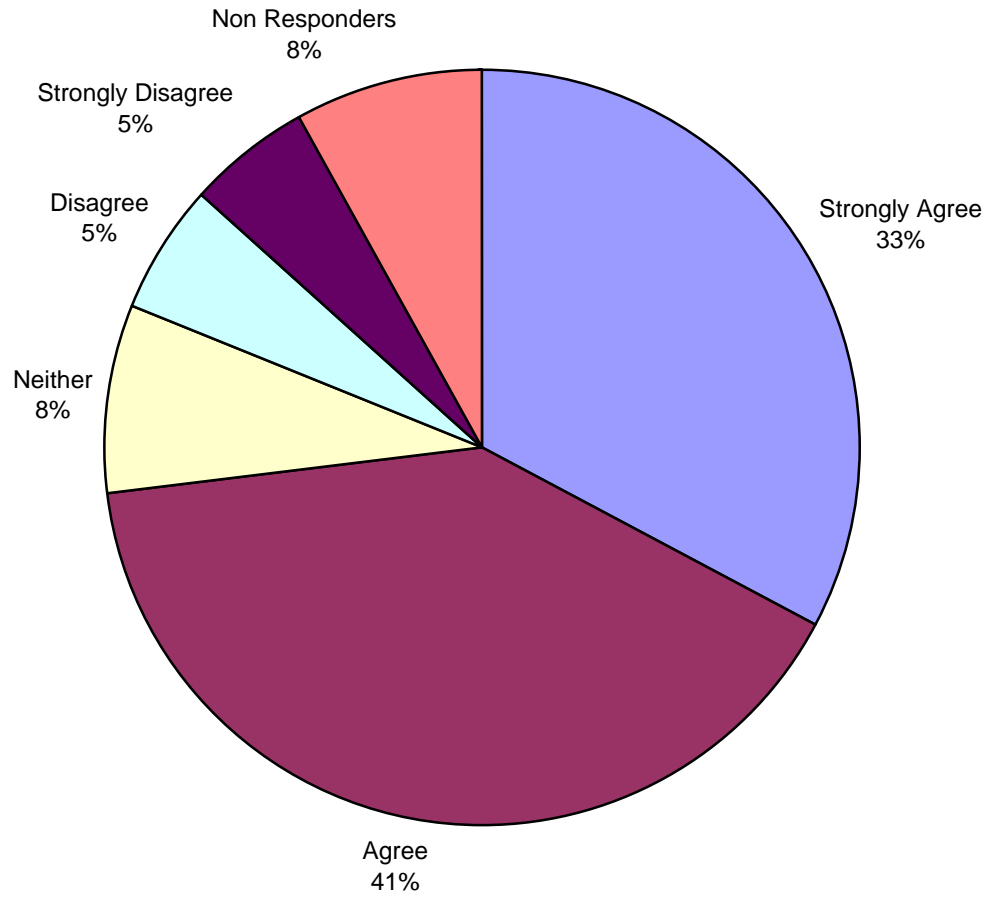
Service Requests: How satisfied were you with the accessibility of the service



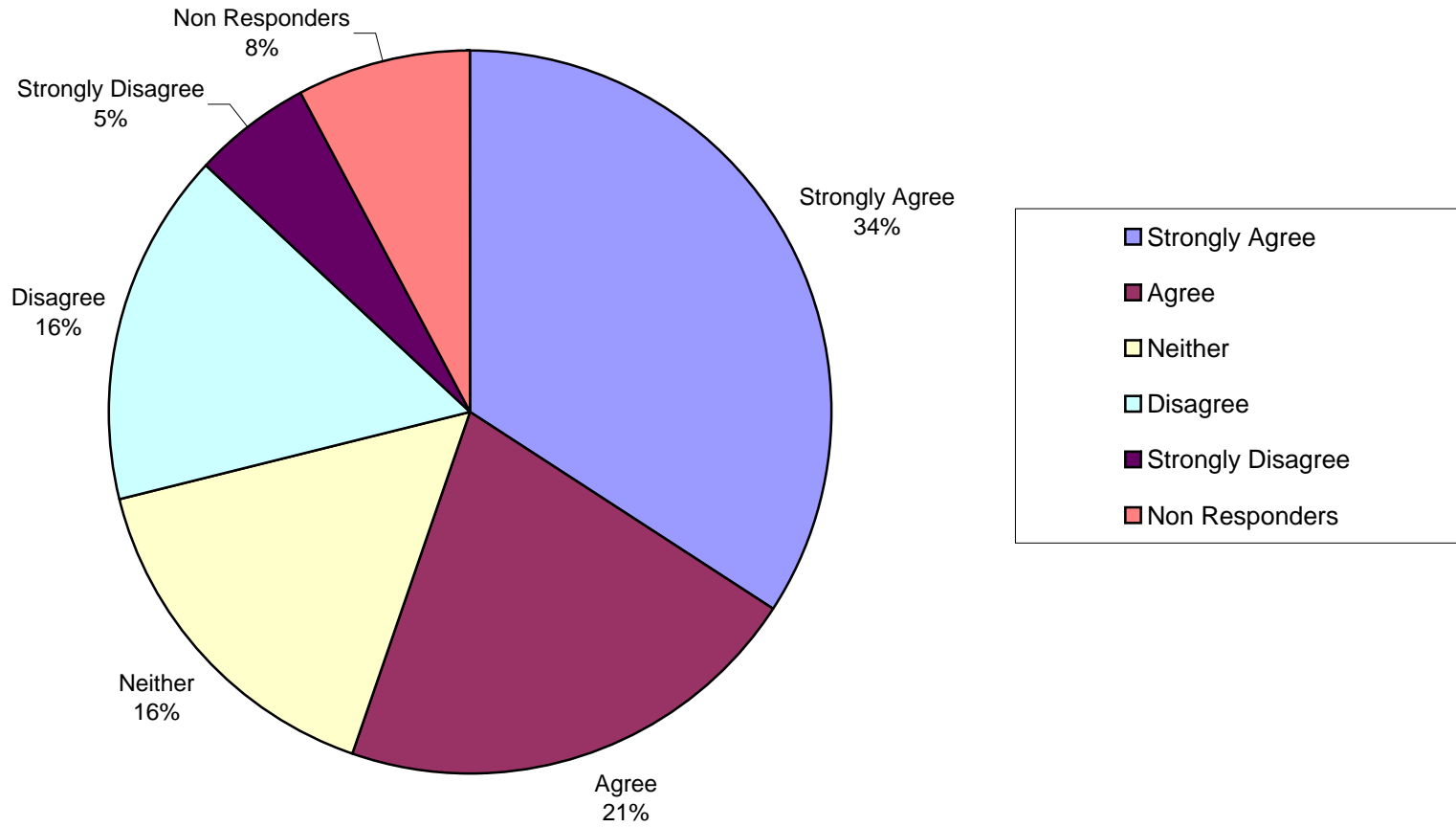
Service Requests: Quality of service delivery



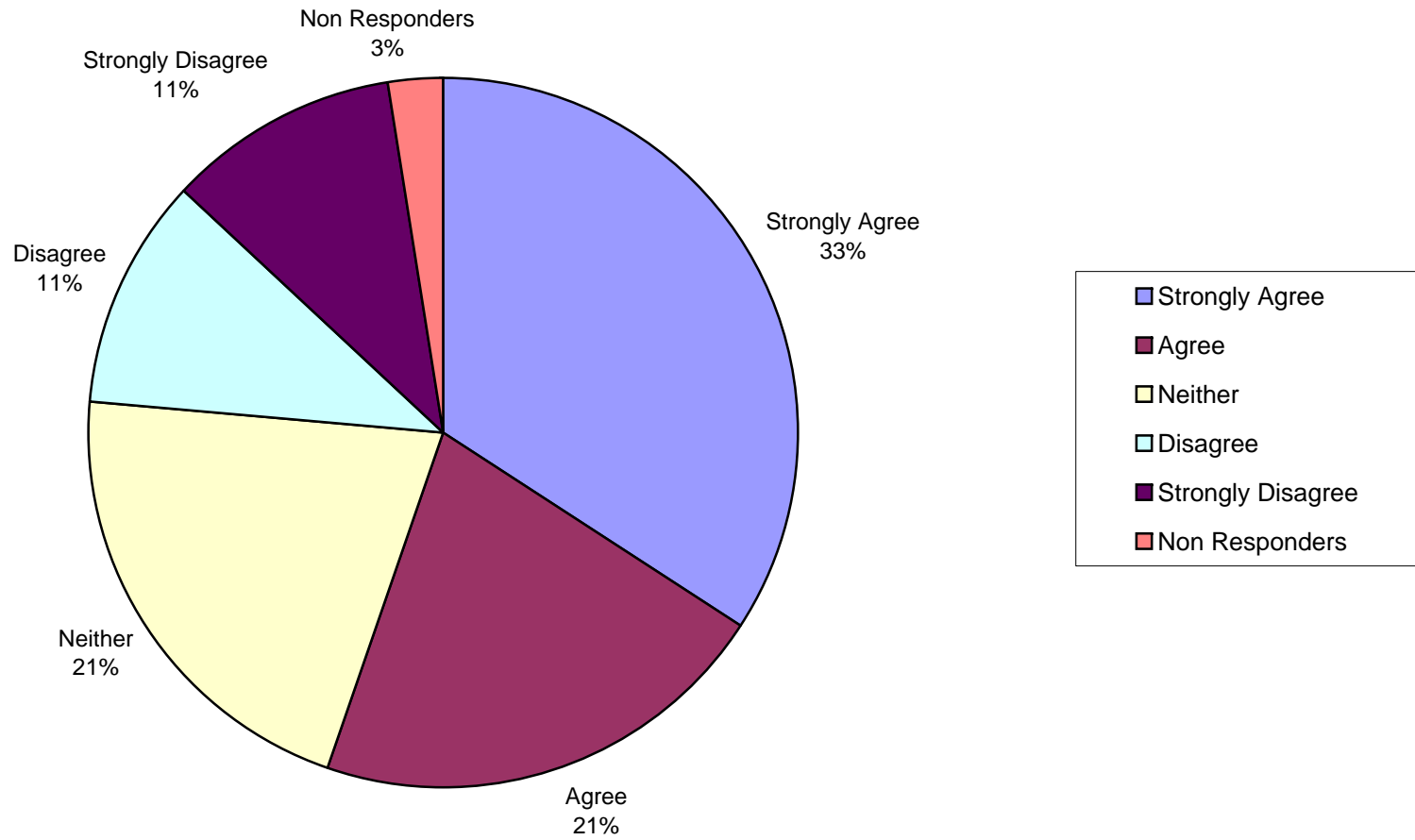
Service Requests: Treated fairly



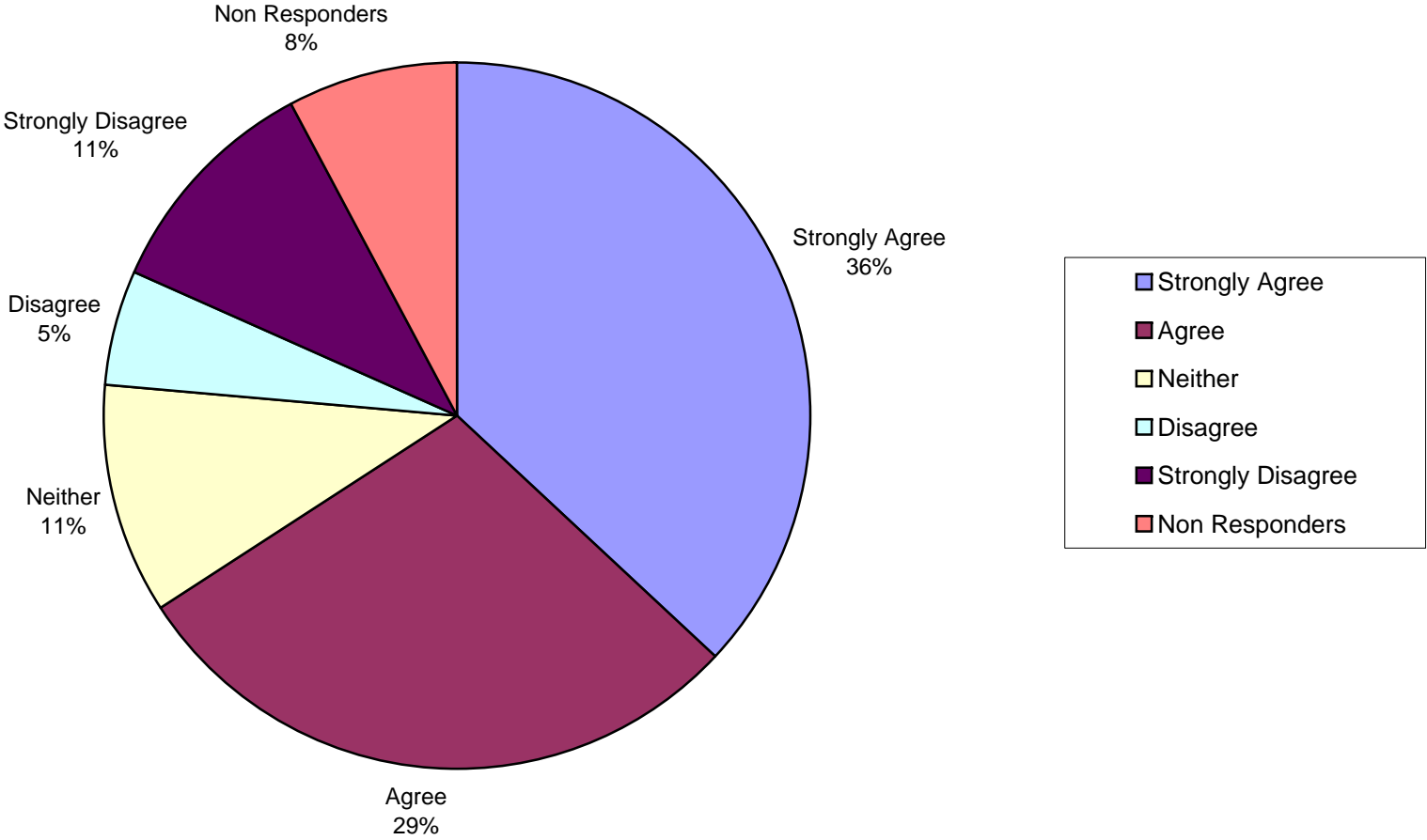
Service Requests: Informed of everything that had to been done to get the service



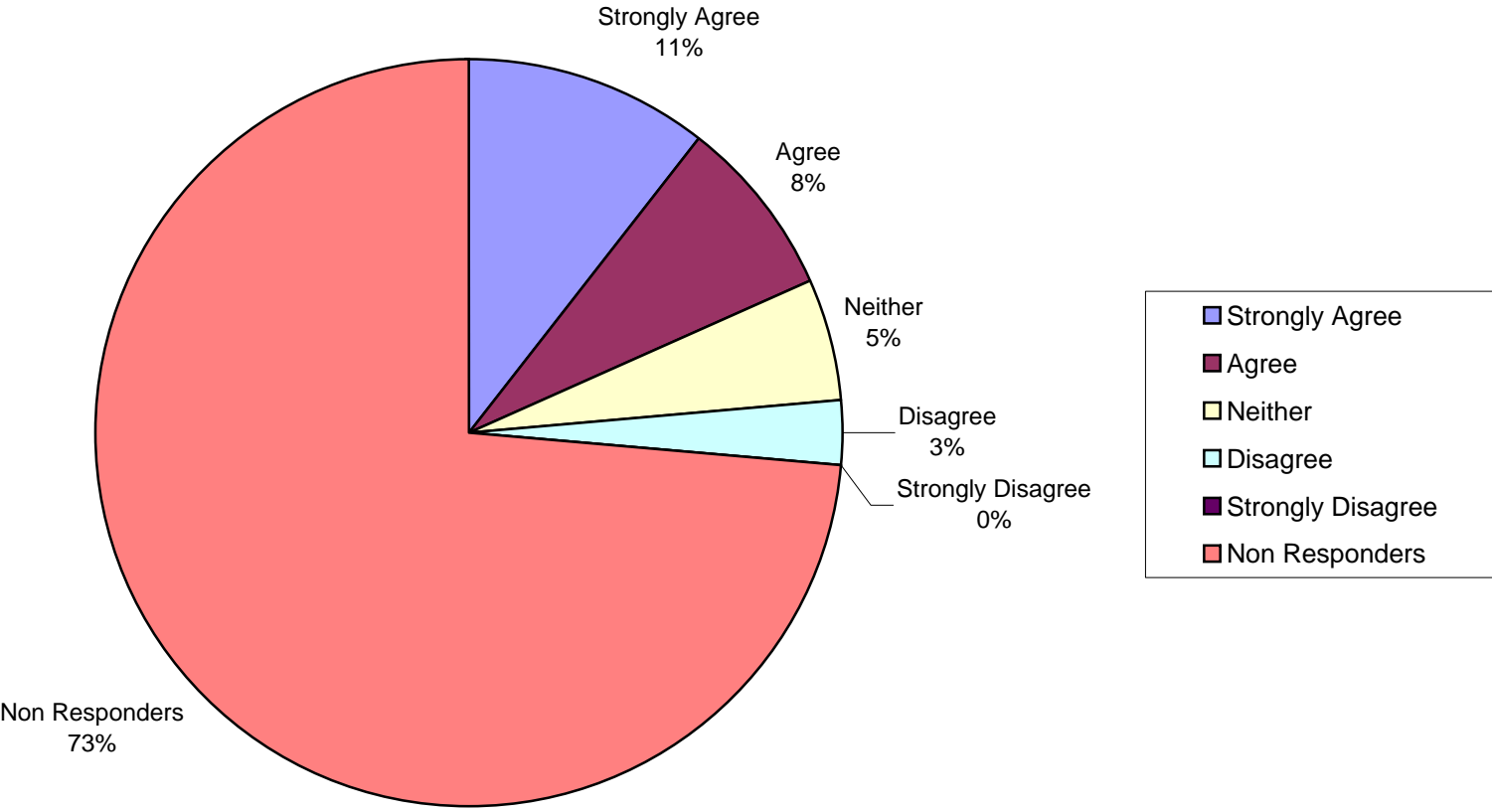
Service Requests: Staff went the extra mile to make sure I got what I needed



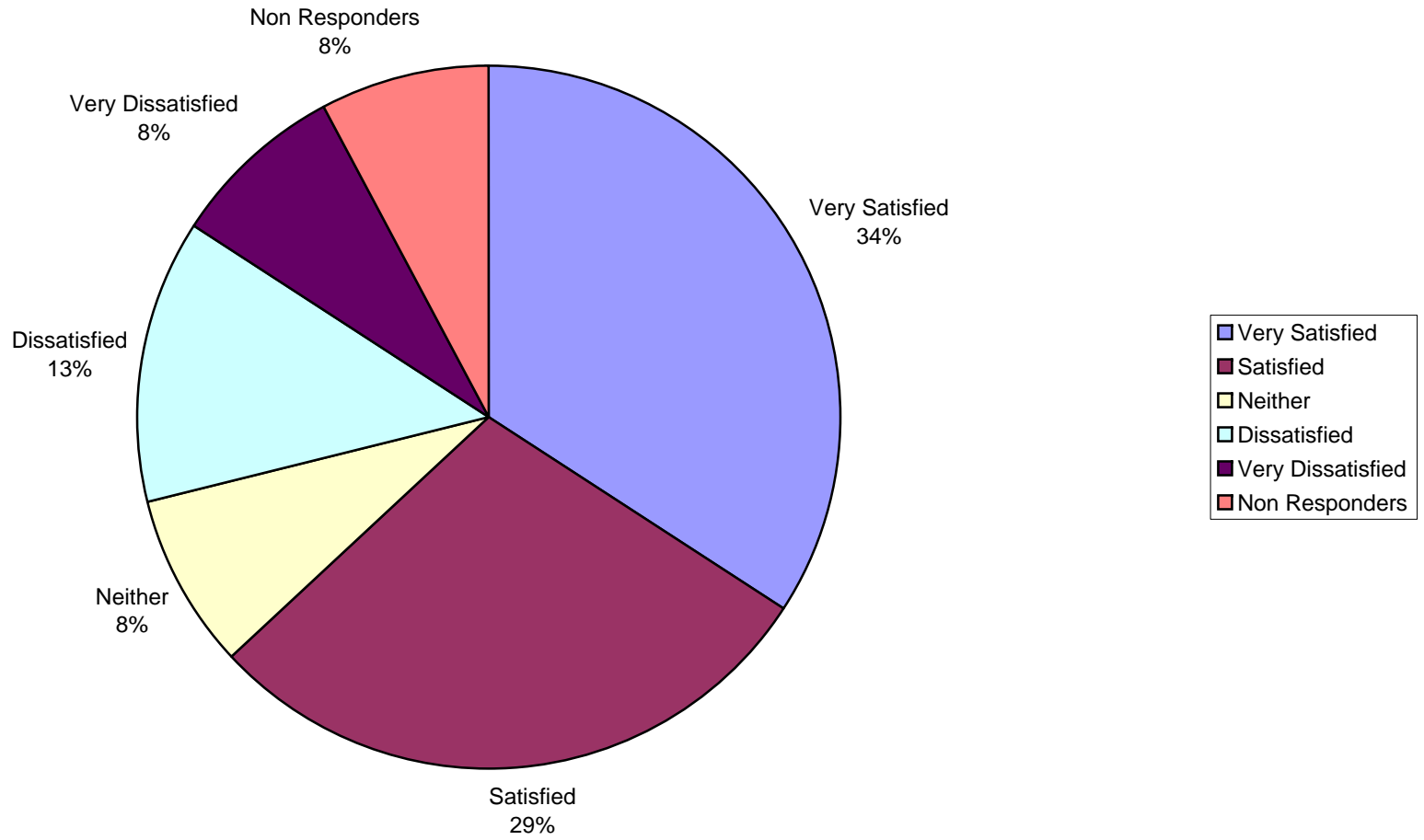
Service Requests: Staff were knowledgeable and competent



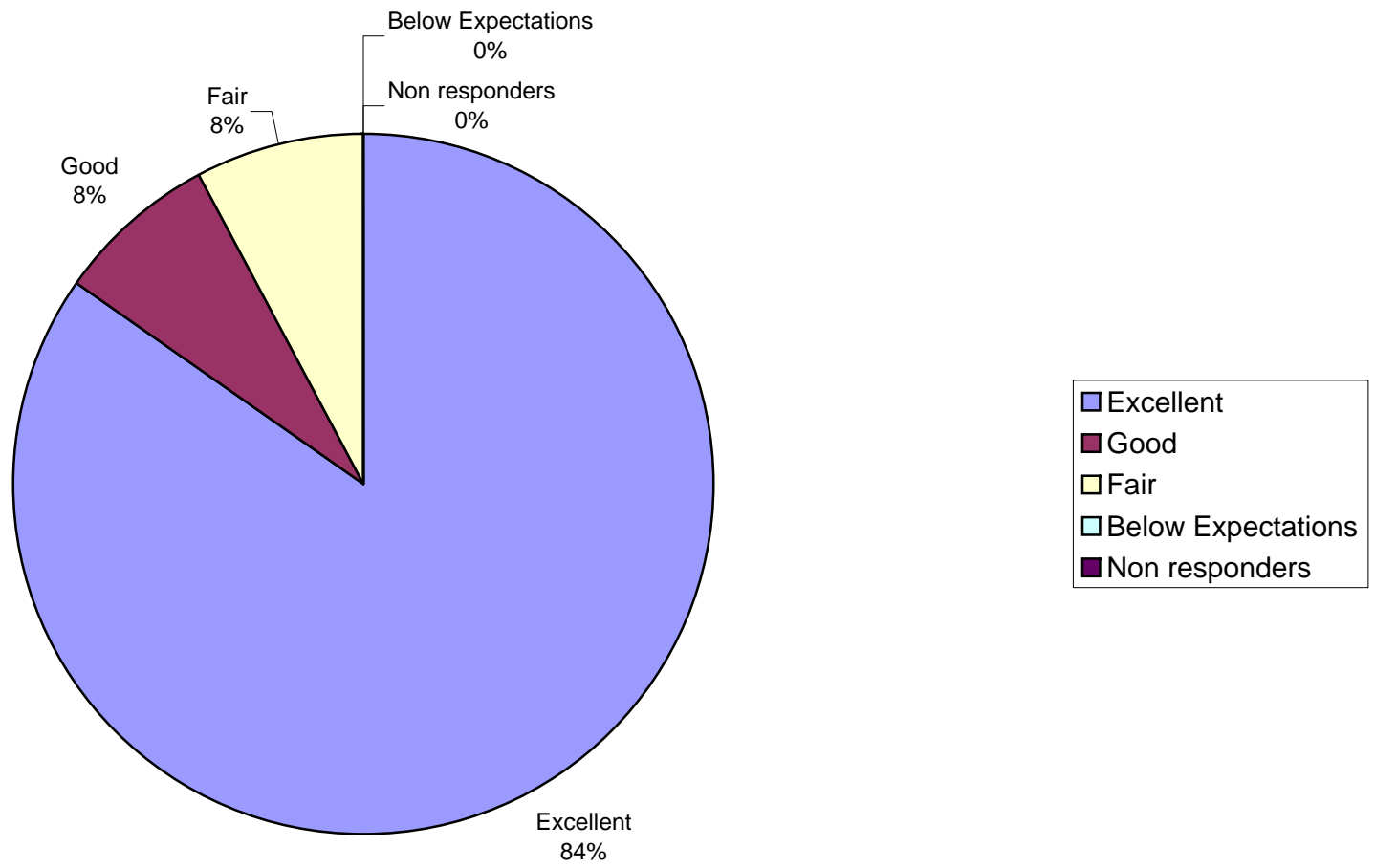
Service Requests: Waited a reasonable amount of time at the service location (if applicable)



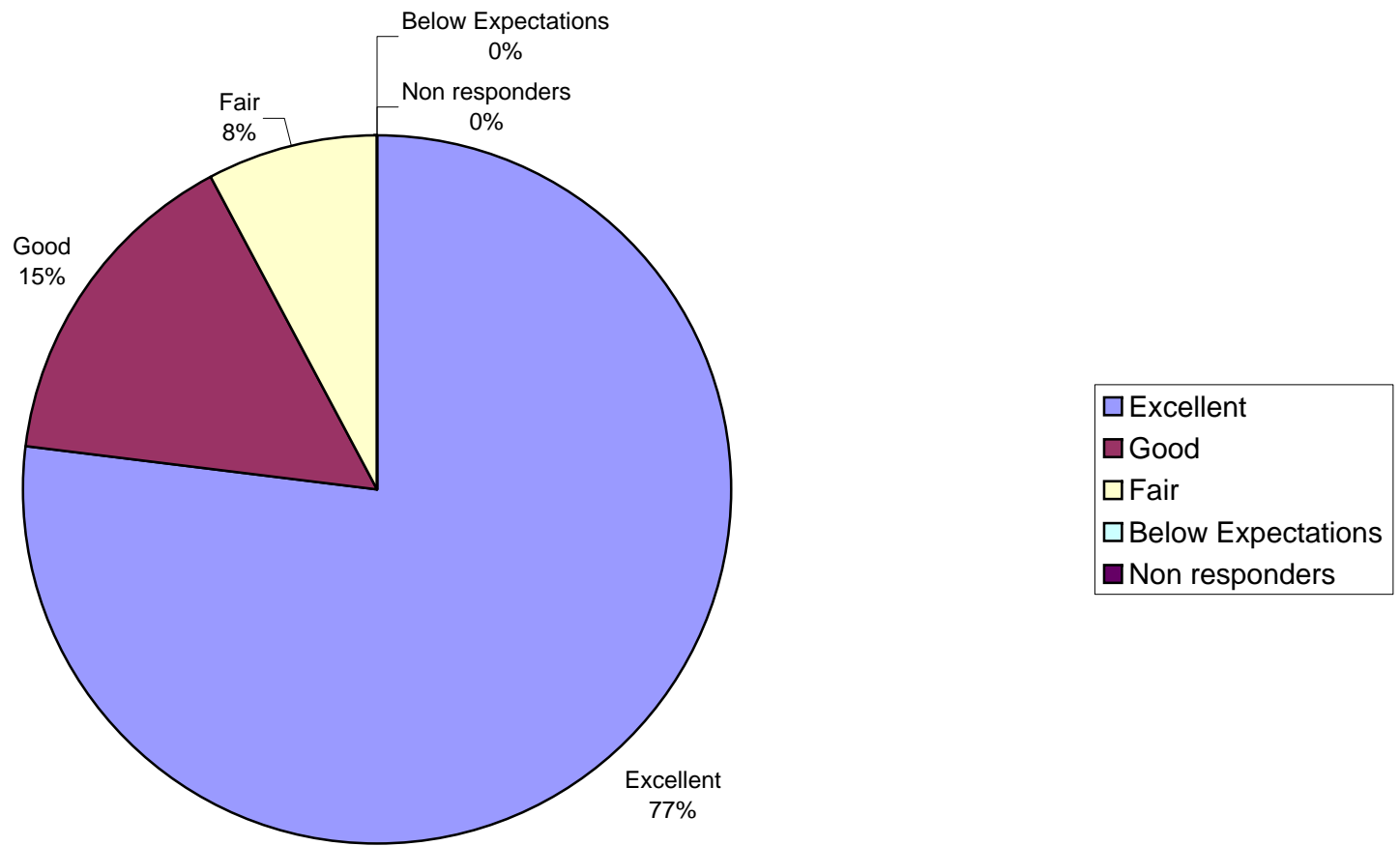
Service Requests: How satisfied were you with the service you received?



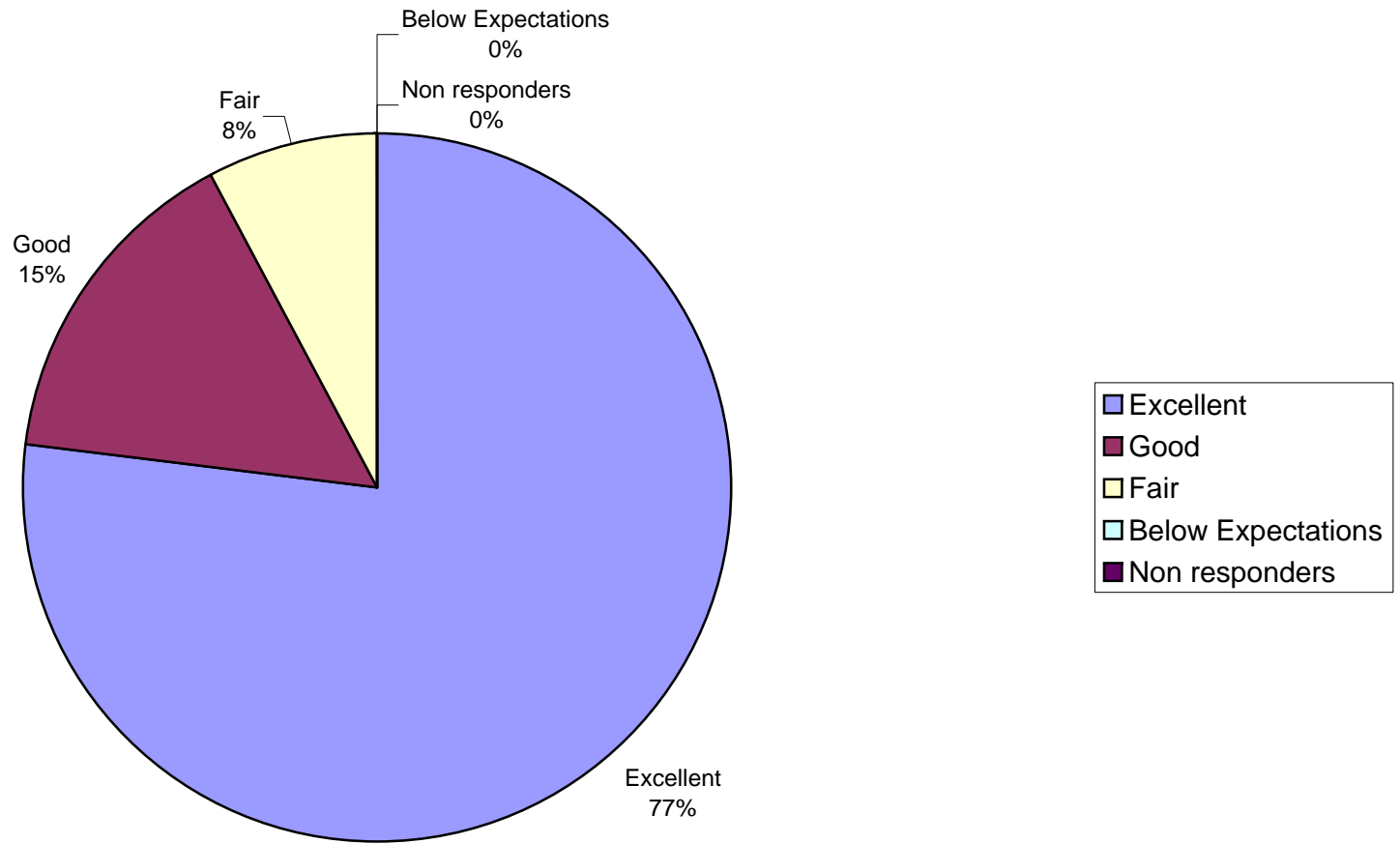
**Health and Safety Inspections:
Courteousness and politeness of the officer**



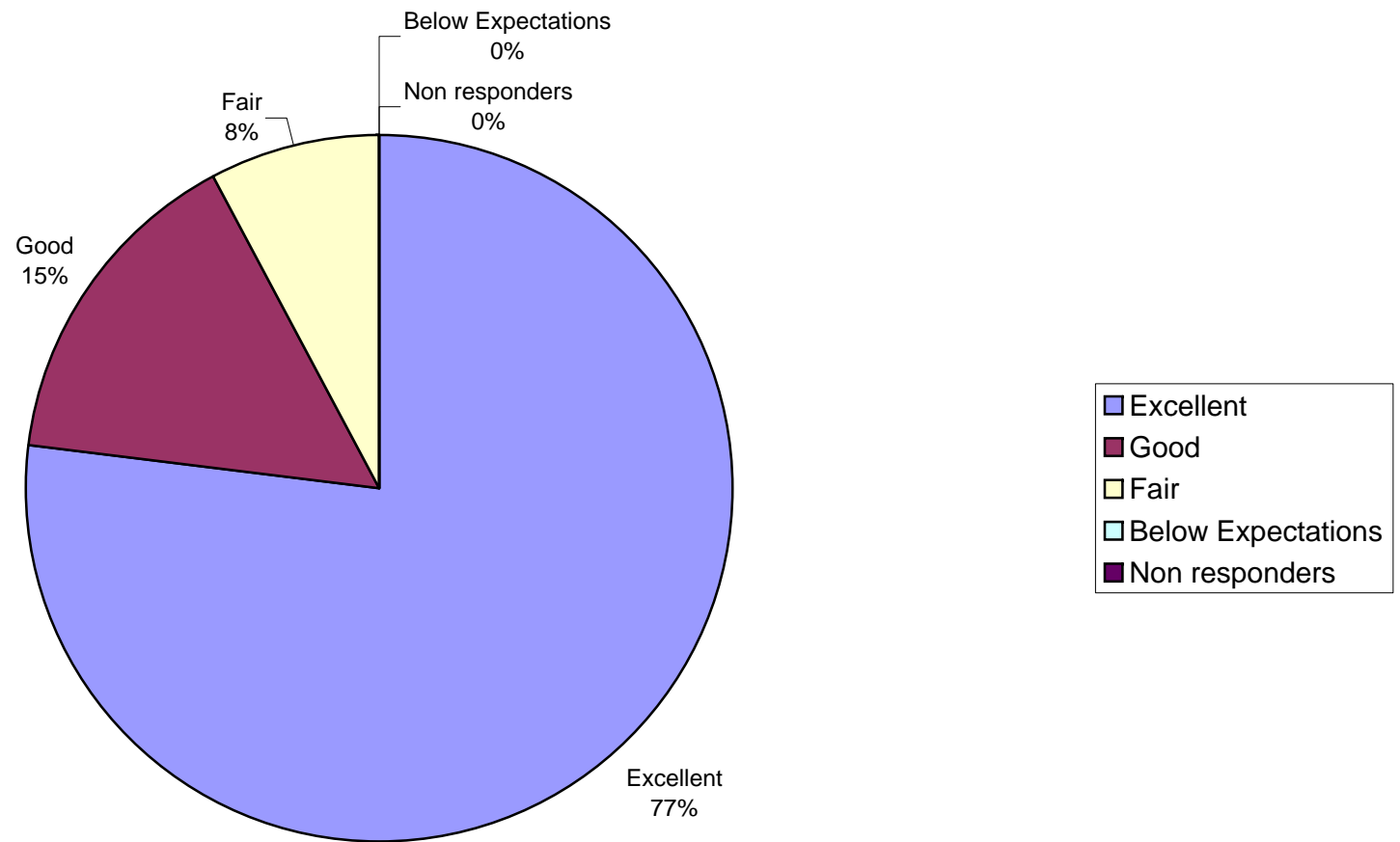
Health and Safety Inspections: Helpfulness of the officer



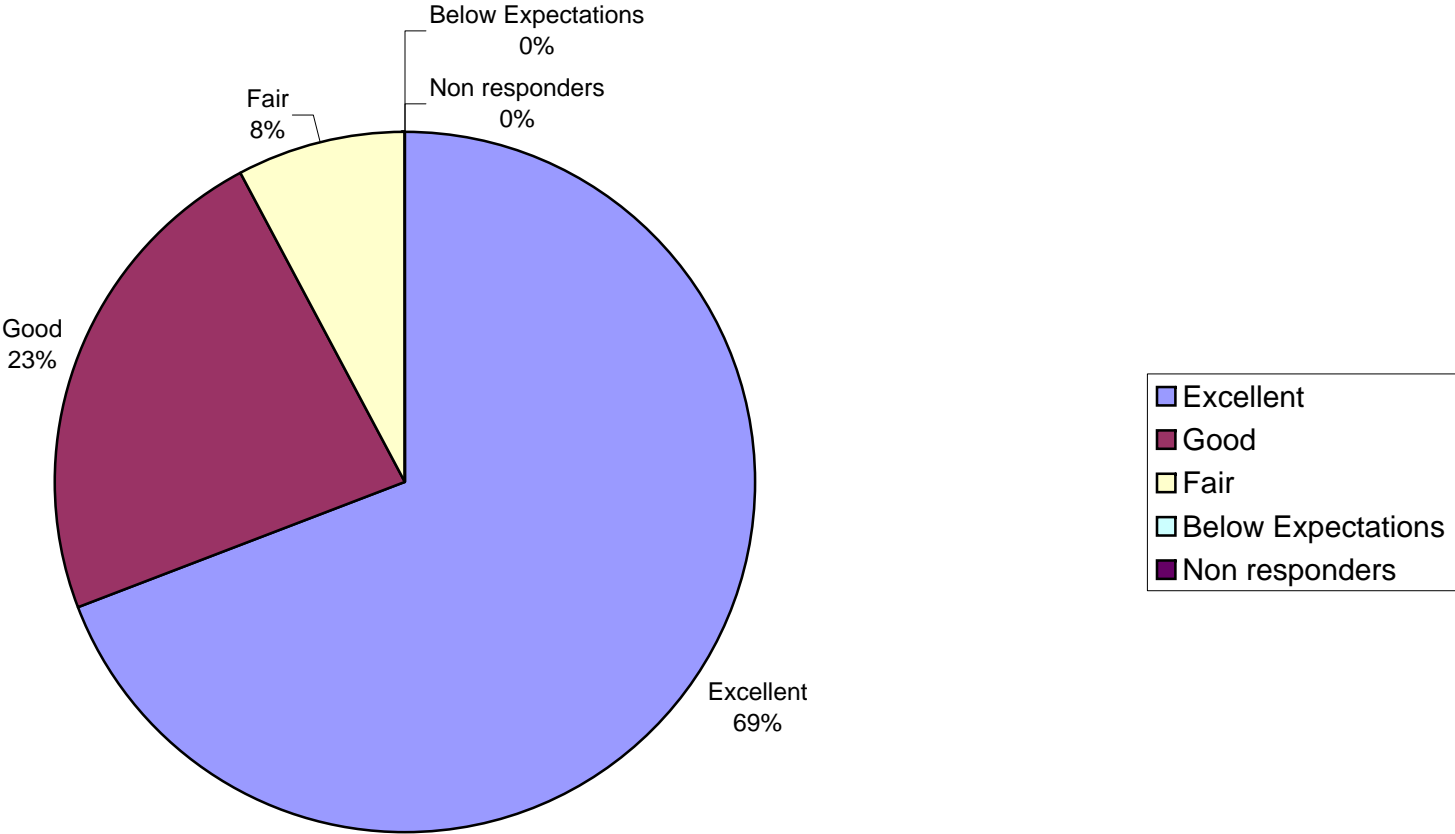
Health and Safety Inspections: Explanation of the purpose of the visit



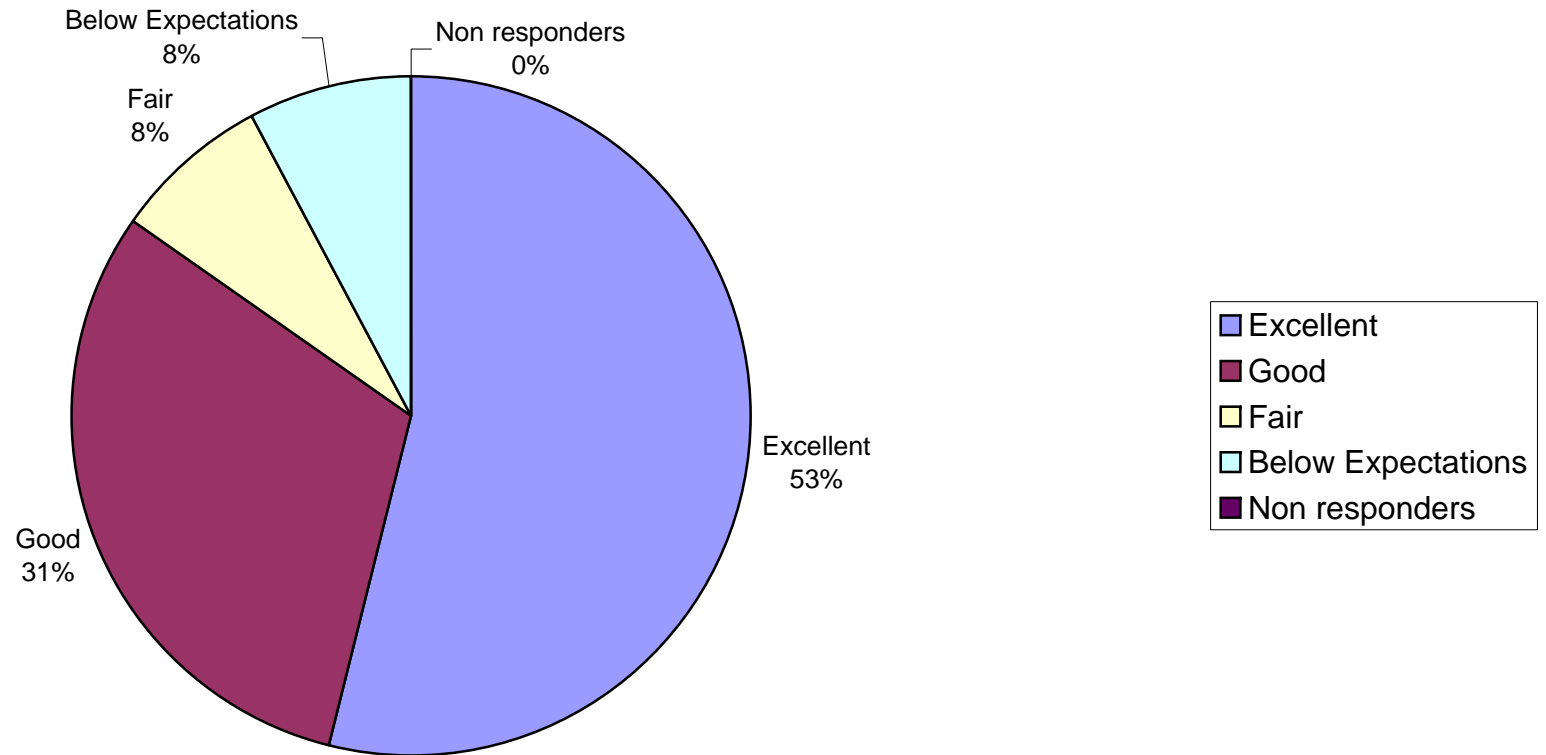
Health and Safety Inspections: The Officers response to your questions



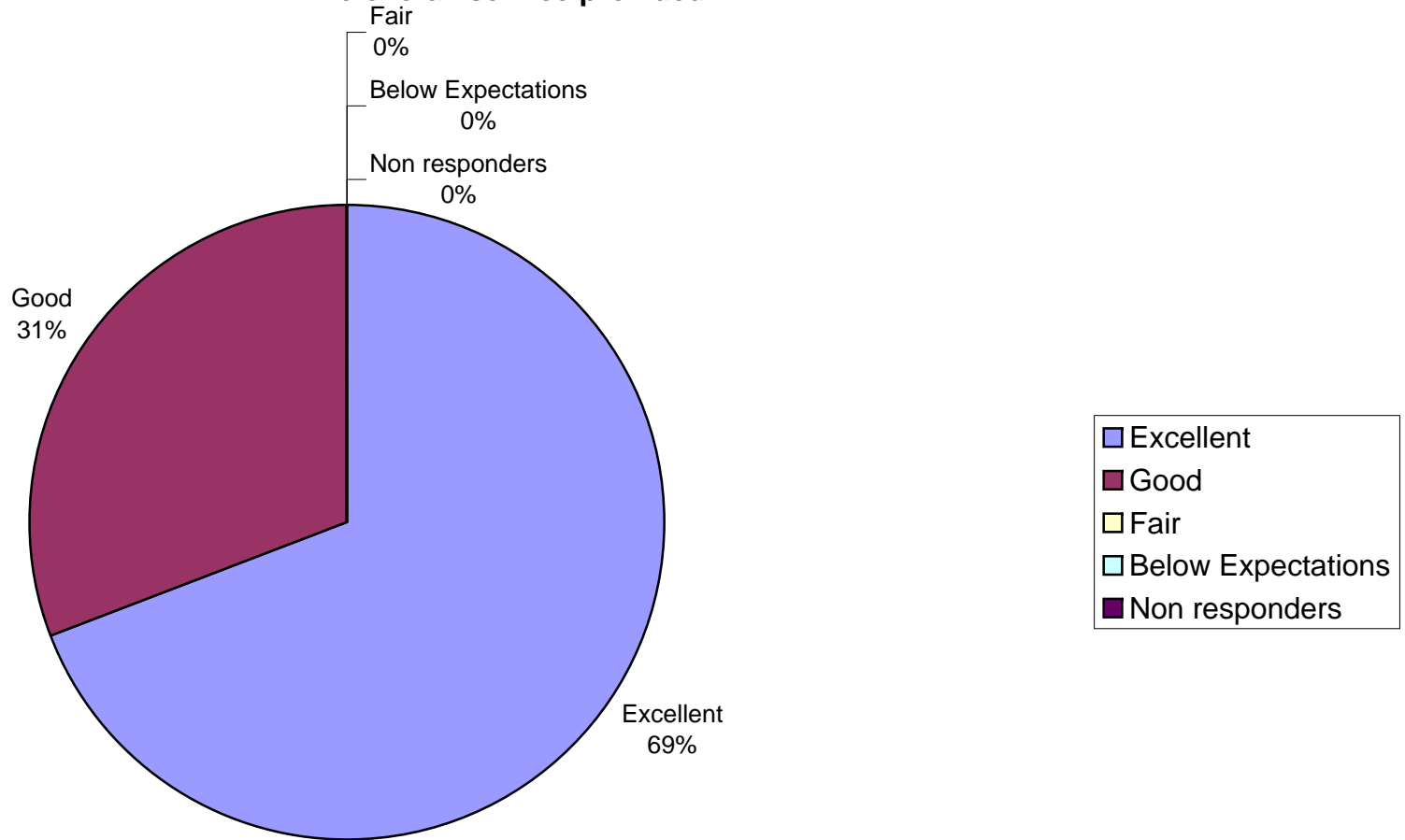
**Health and Safety Inspections:
Clear explanation about anything you were required to do**



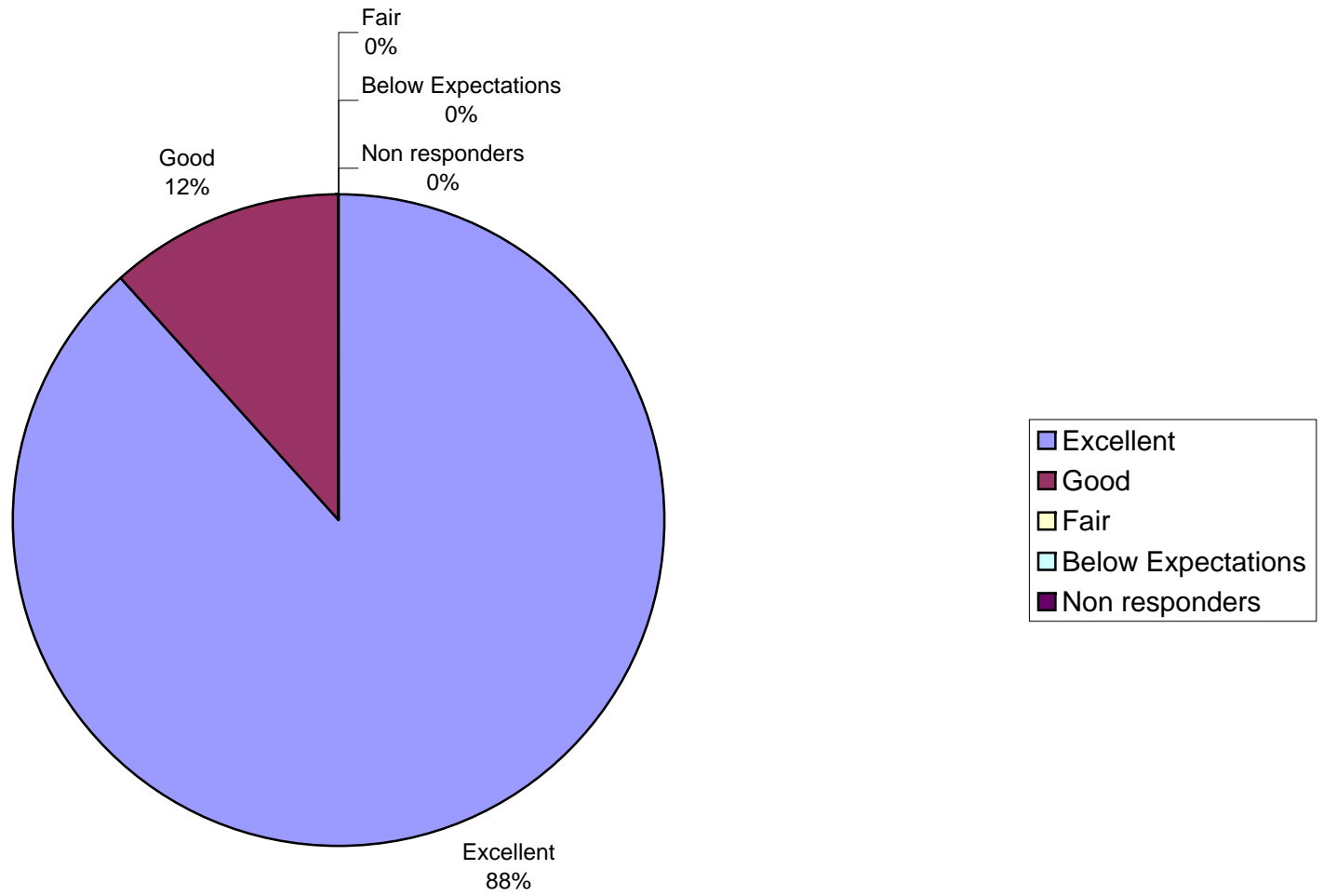
**Health and Safety Inspections:
Written communications were clear to understand**



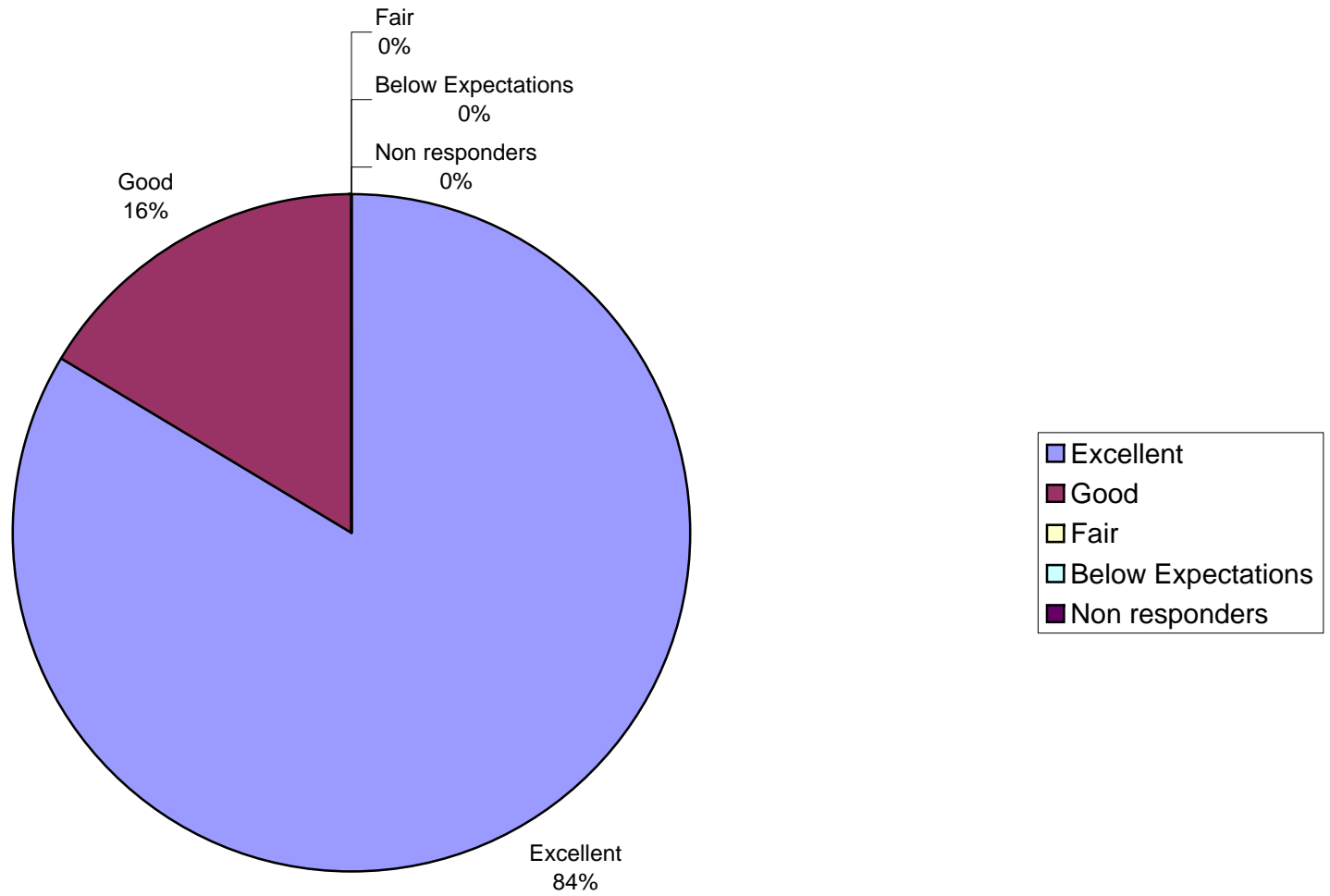
Health and Safety Inspections: The overall service provided



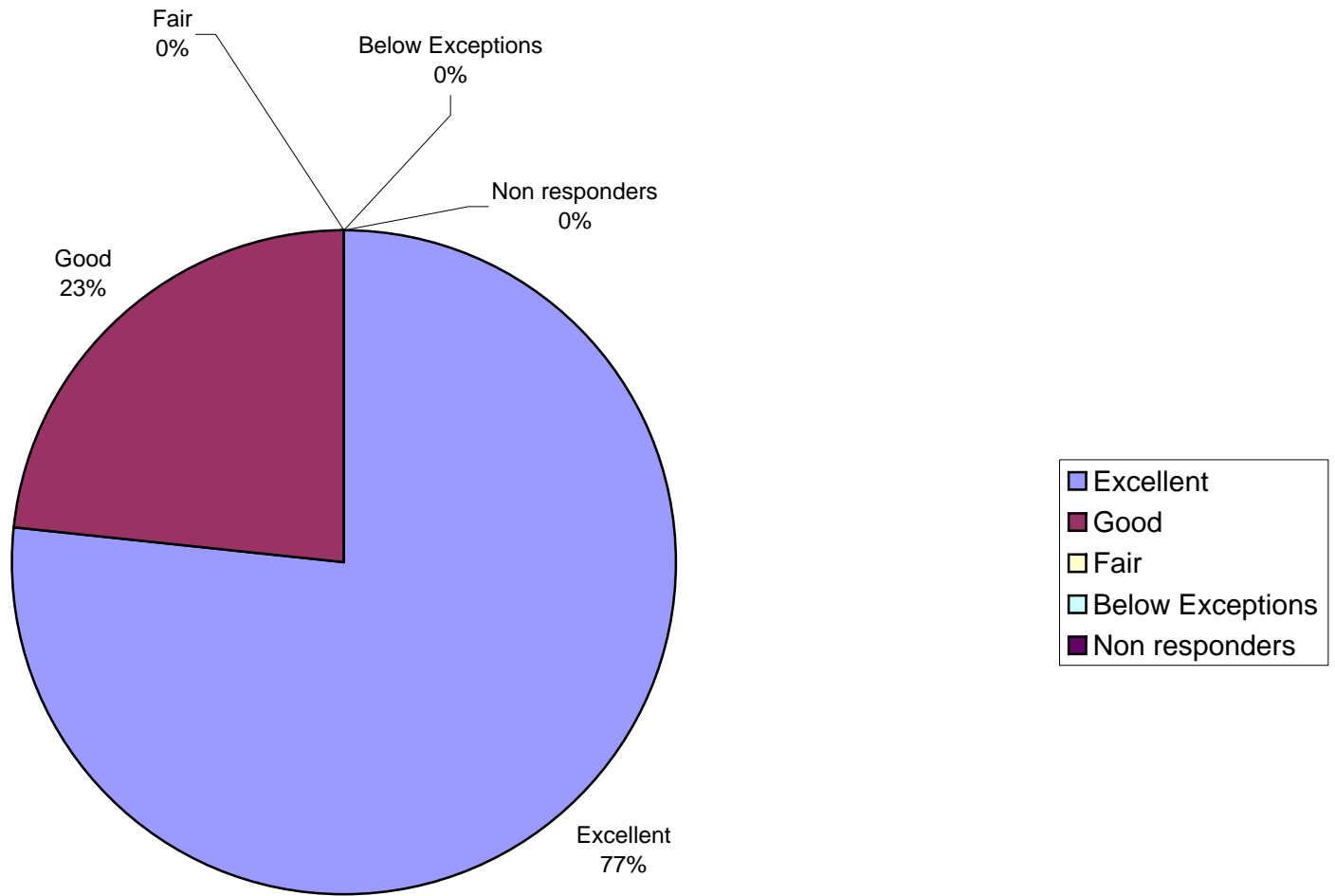
**Food Safety Inspections:
Courteousness and Politeness of the Officer**



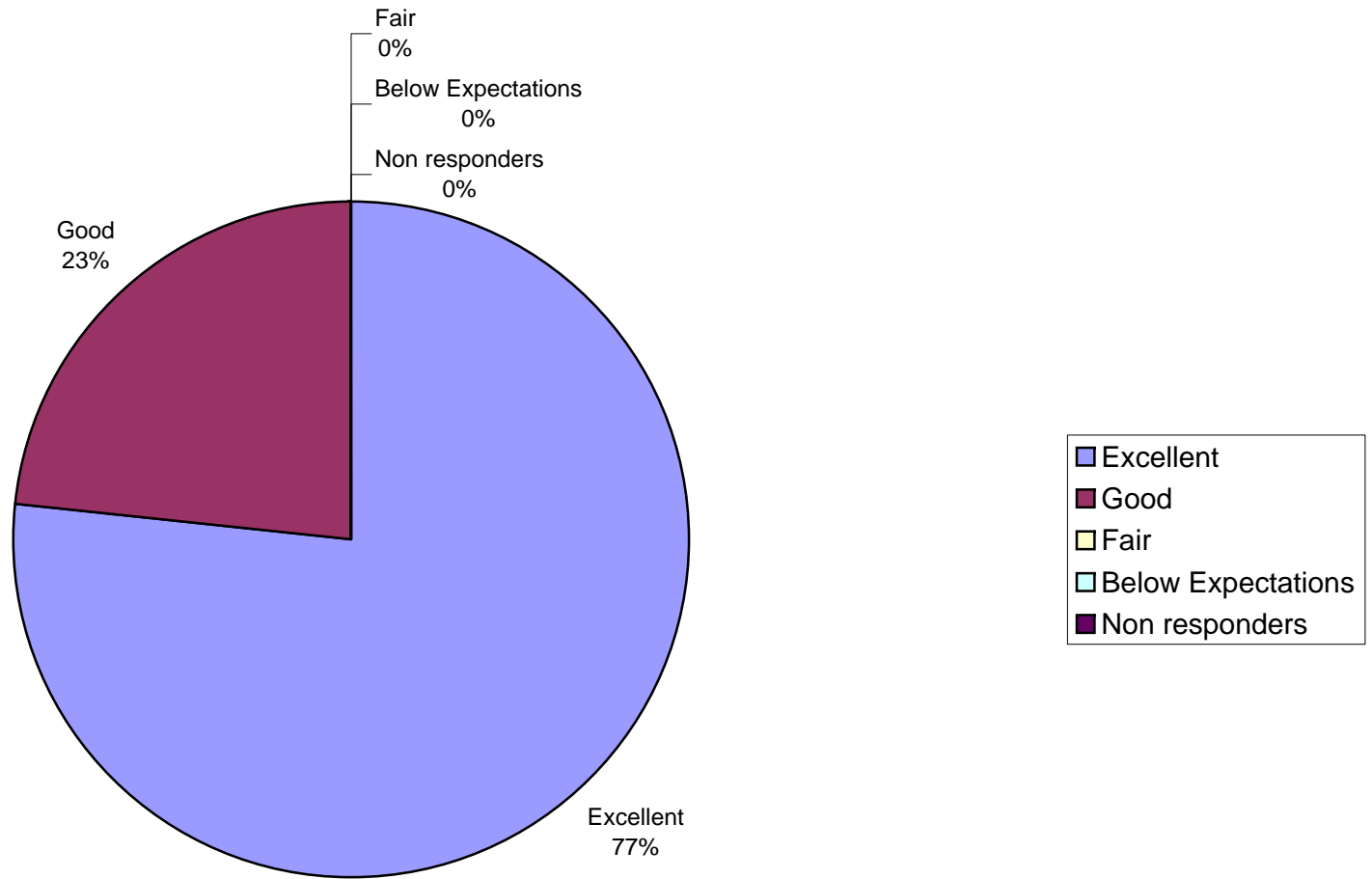
Food Safety Inspections: Helpfulness of the Officer



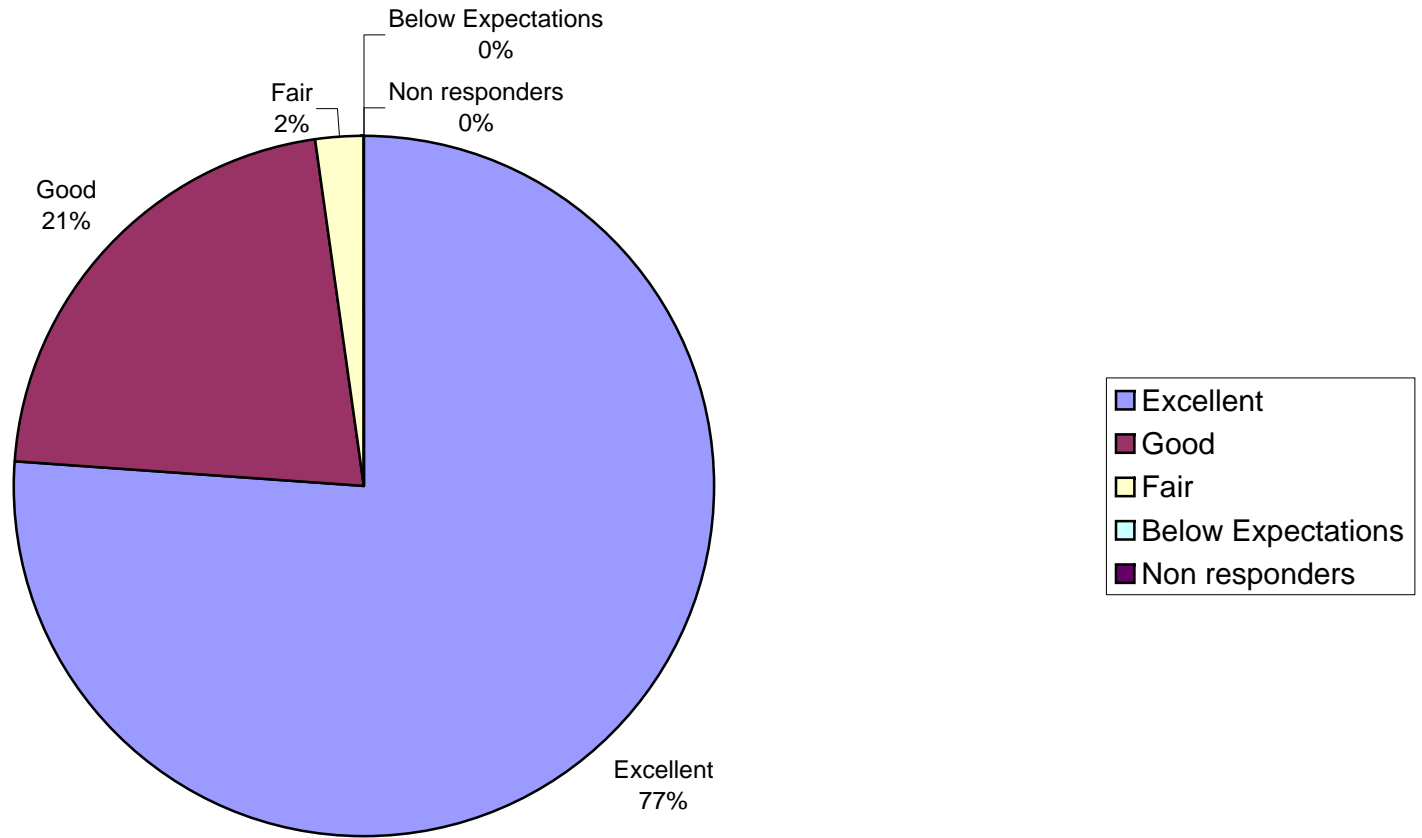
**Food Safety Inspections:
Explanation of the purpose of the visit**



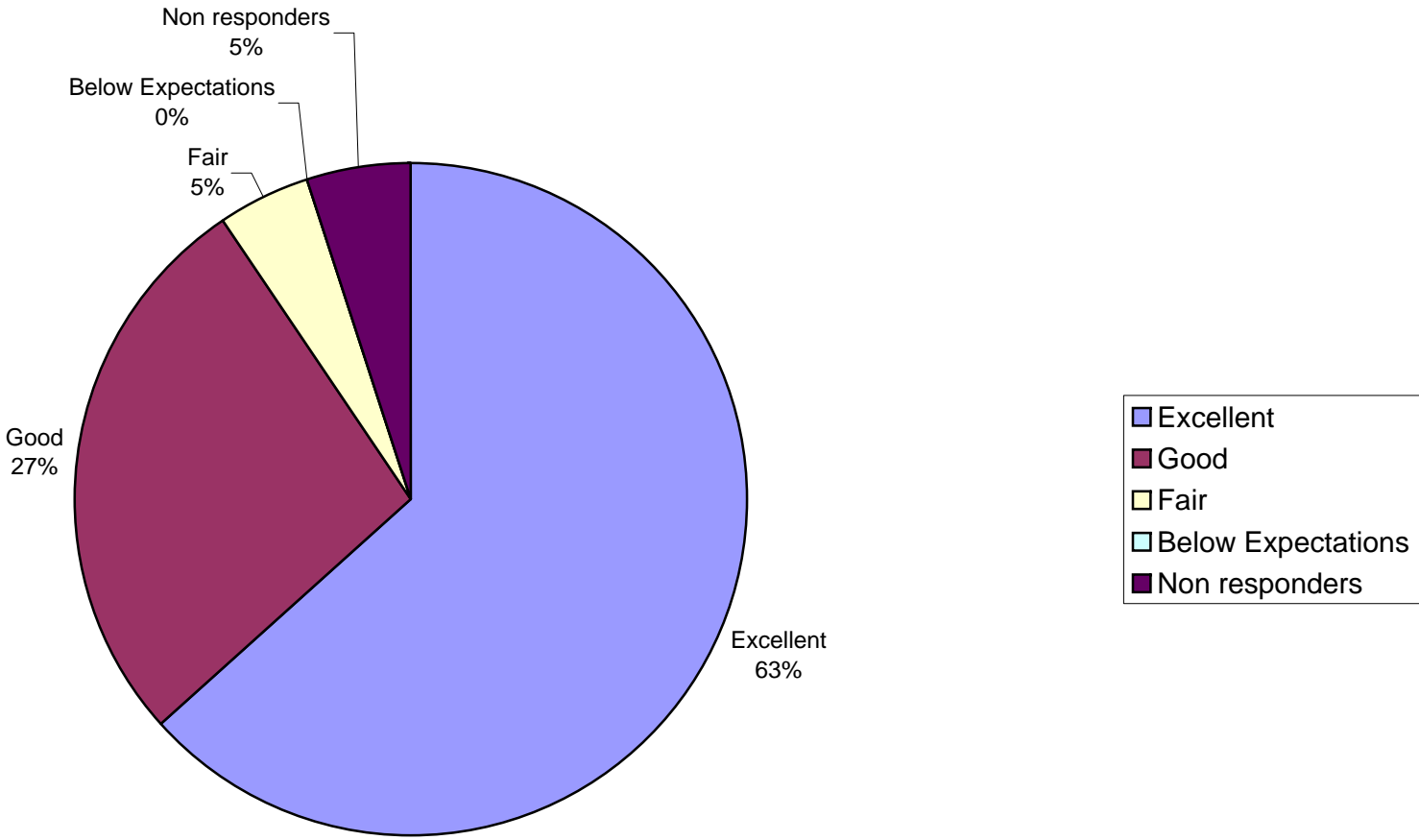
Food Safety Inspections: The Officer's Response to Your Questions



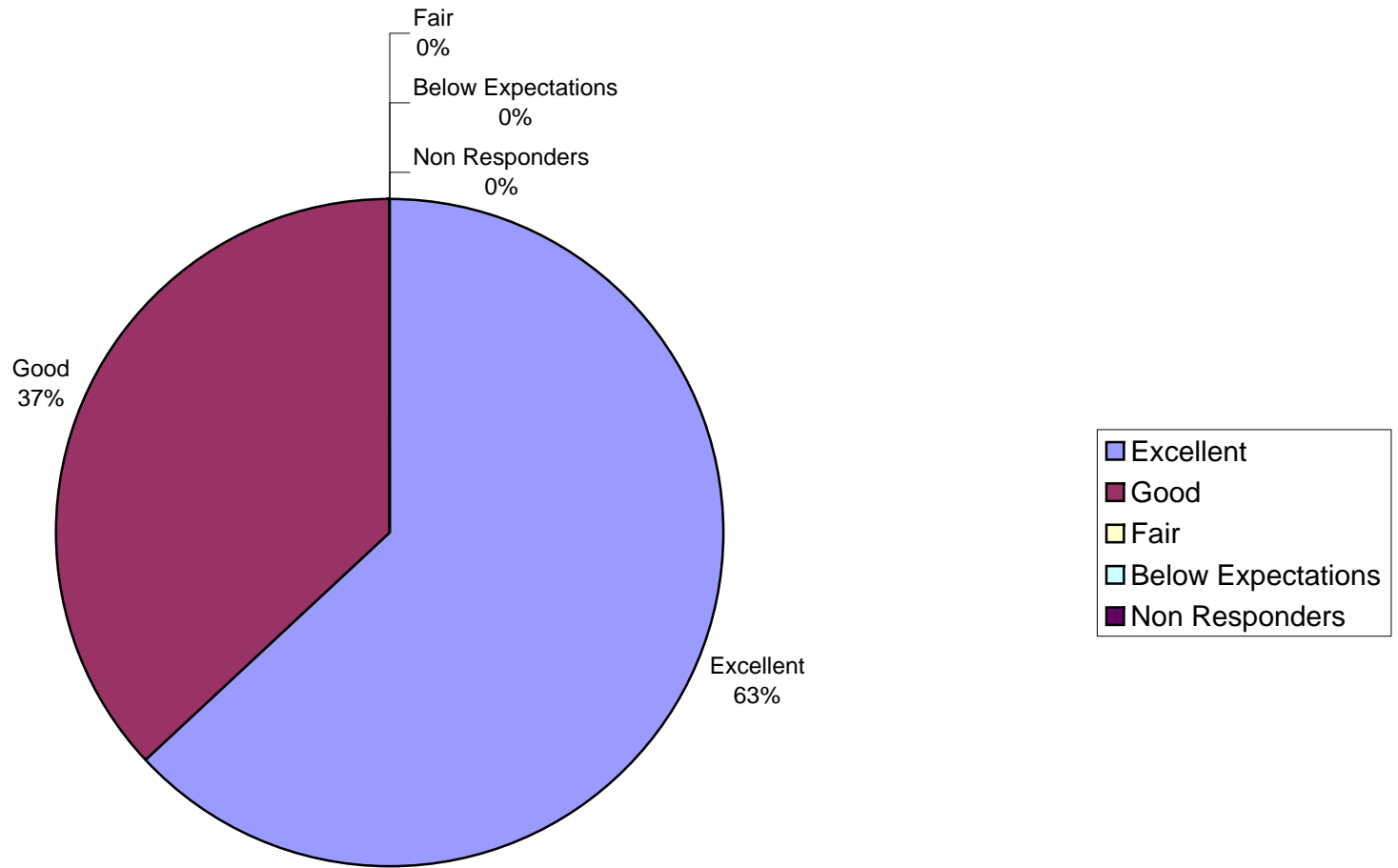
**Food Safety Inspections:
Clear Explanation about anything you were required to do**



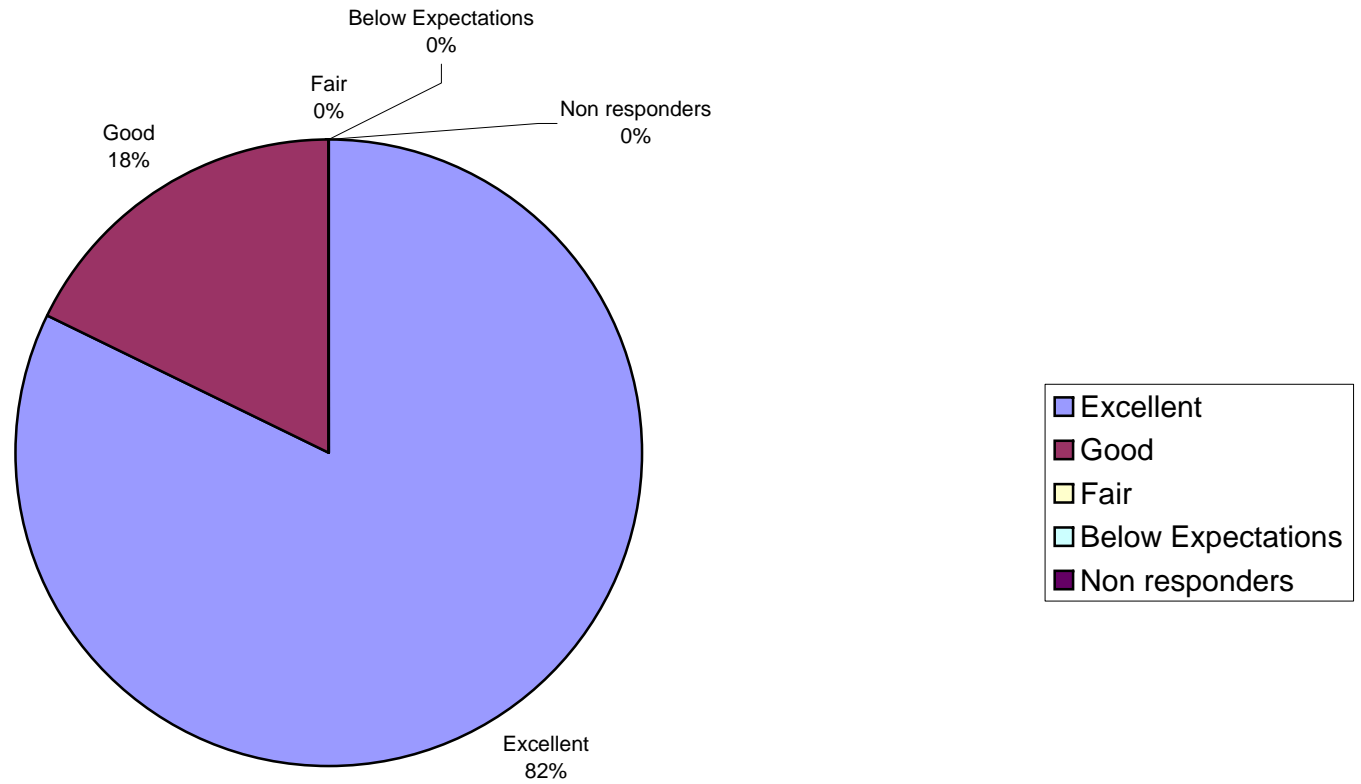
**Food Safety Inspections:
Written Communications Clear to Understand**



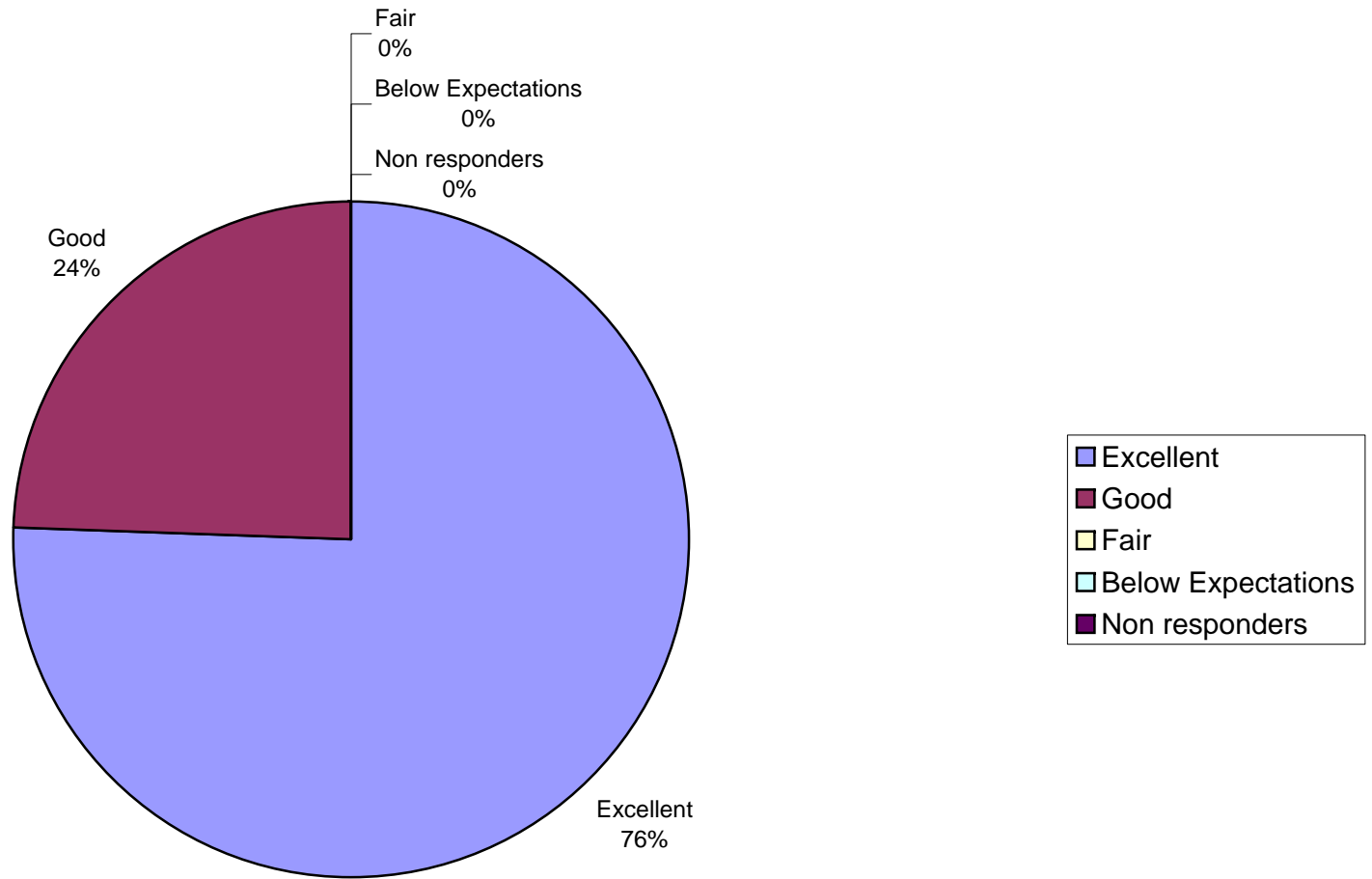
Food Safety Inspections: The Overall Service Provided



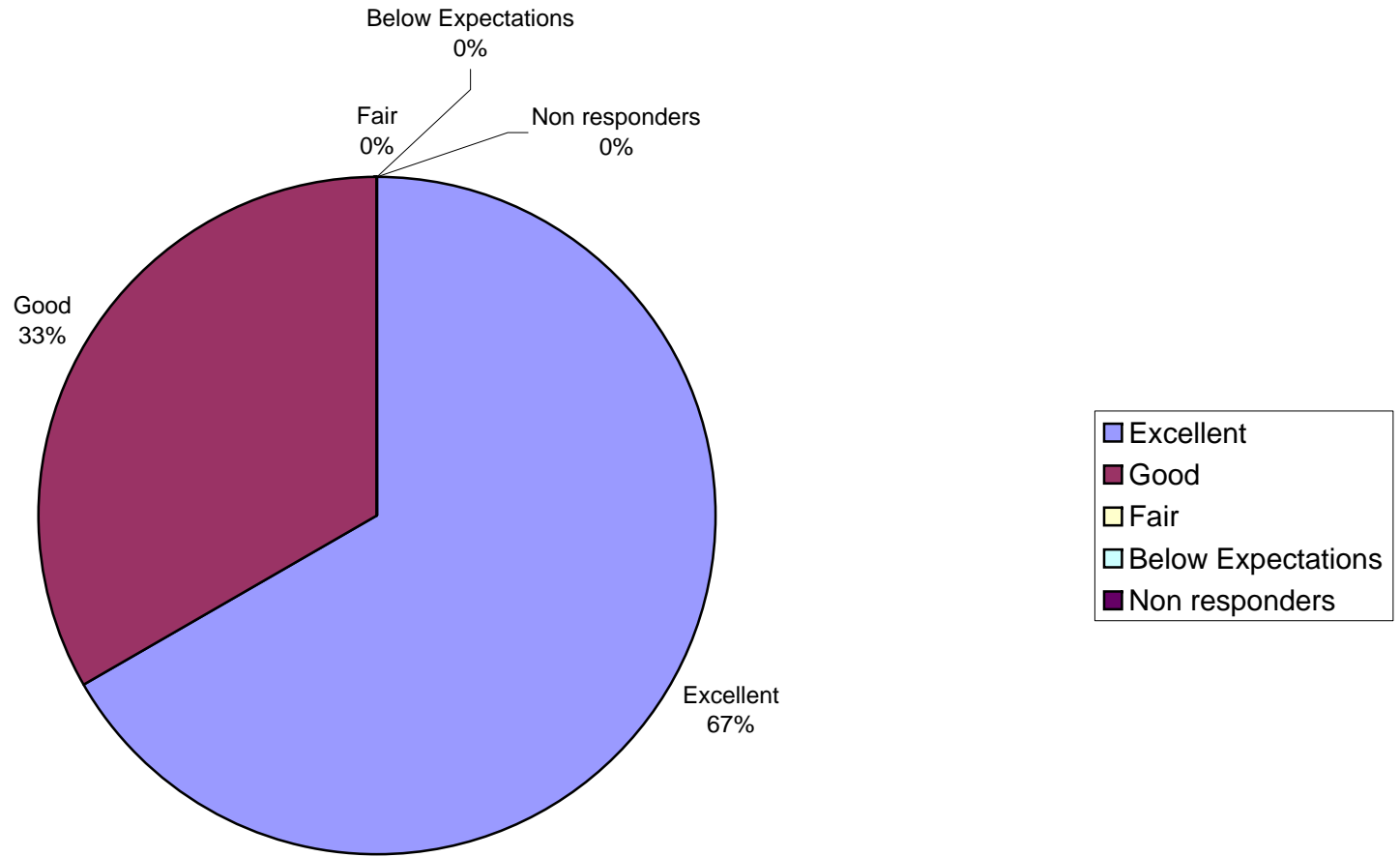
**Contractor Inspections:
Courteousness and Politeness of the Officer**



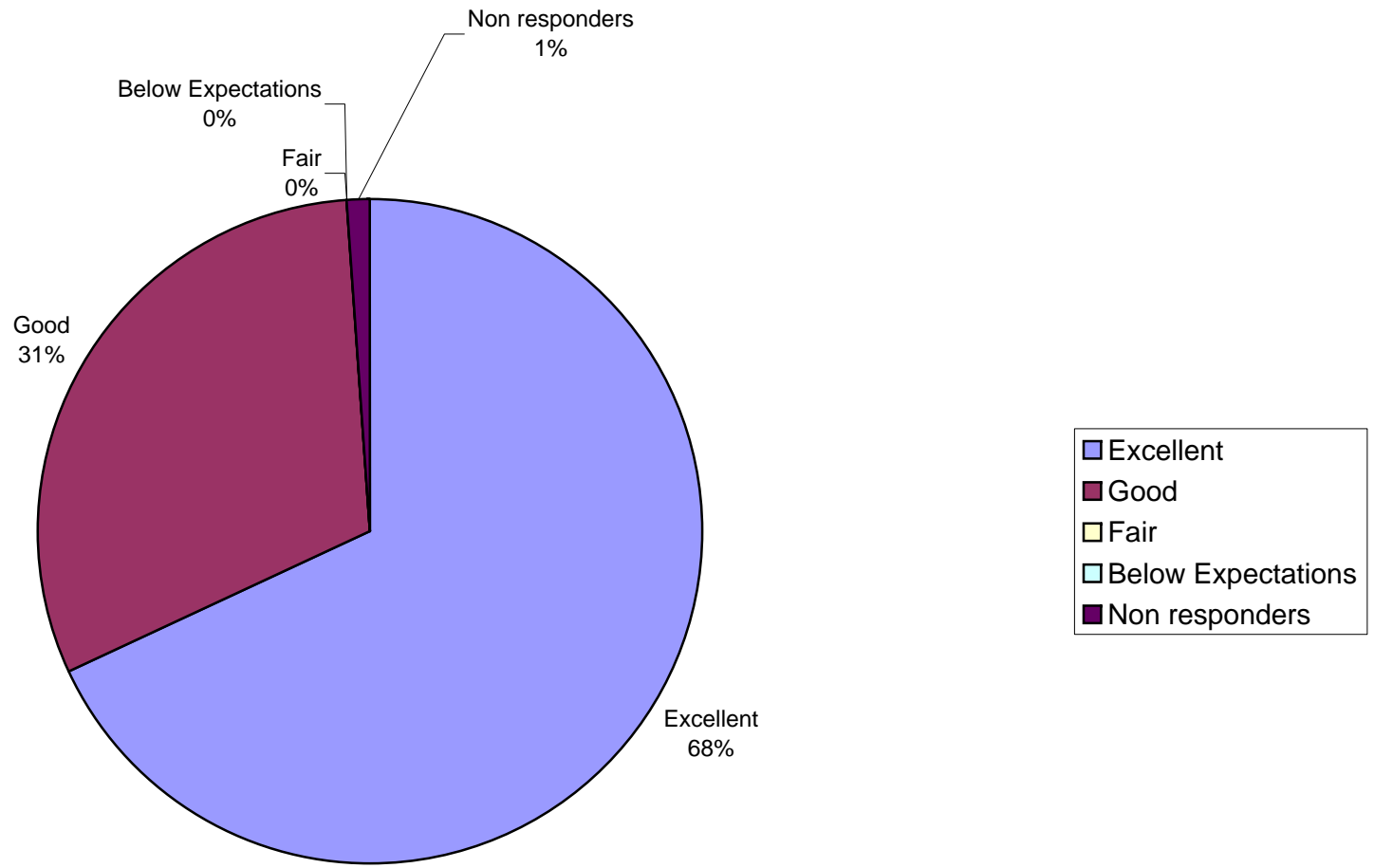
Contractor Inspections: Helpfulness of the Officer



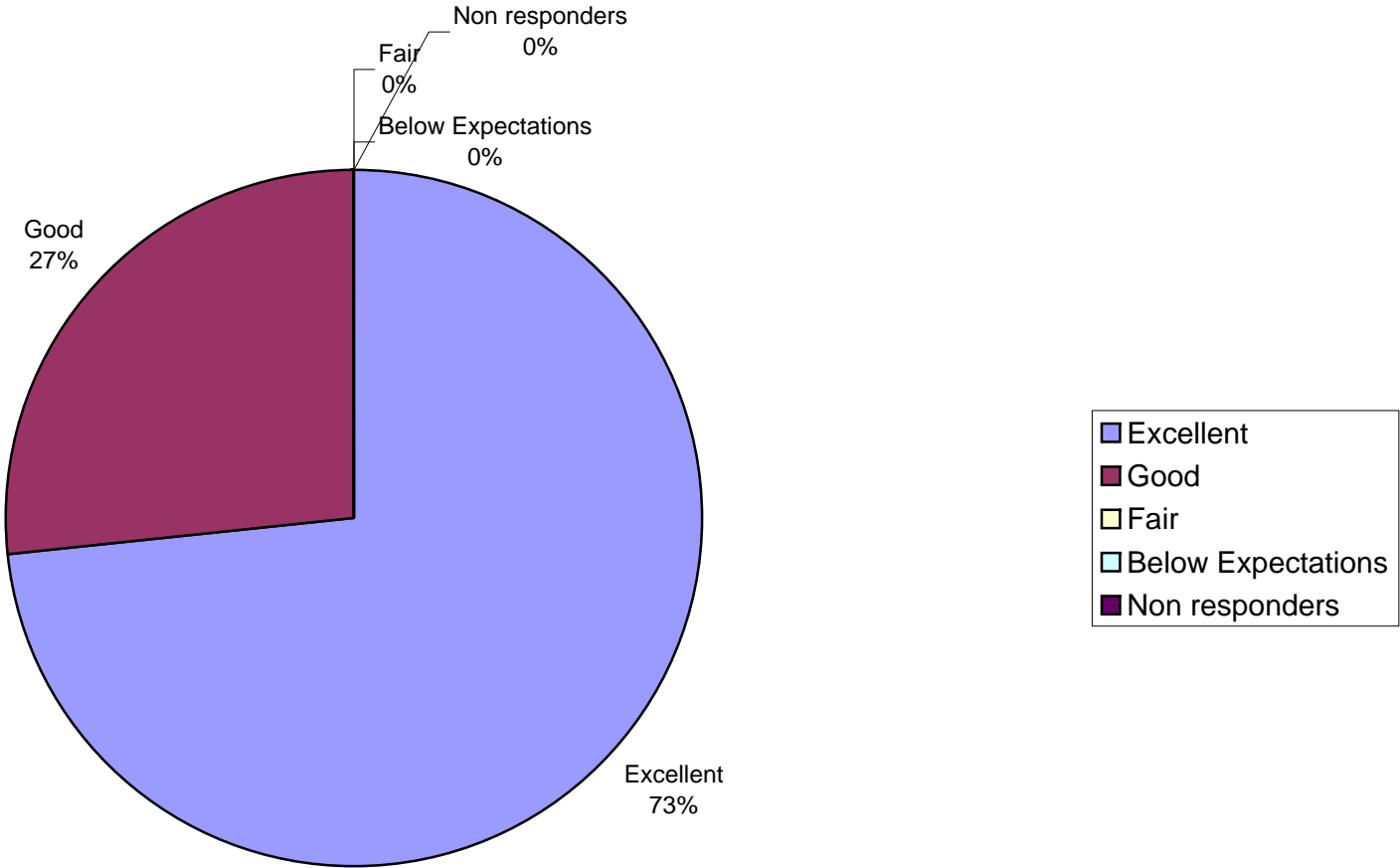
Contractor Inspections: Explanation of the Purpose of the Visit



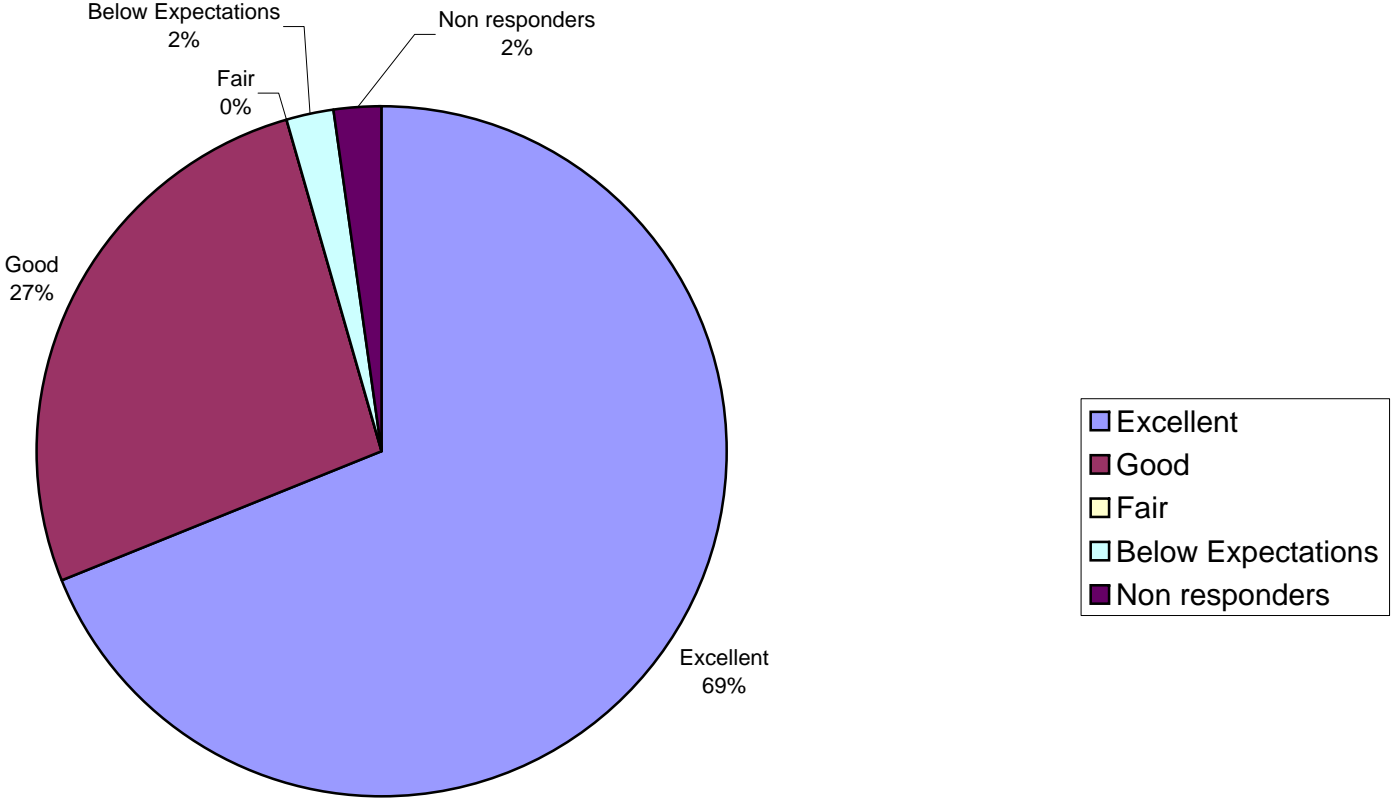
**Contractor Inspections:
The officers response to your questions**



**Contractor Inspections:
Clear explanation about anything you were required to do**



**Contractor Inspections:
Written Communications Clear to Understand**



Contractor Inspections: The Overall Service Provided

